

##329477449##



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Description: Complete ATA installation at a Starbucks location. Follow the attached guide.

Required Tools: Standard Telco

Required Materials: Standard Telco

Required Skills: Telecom & Networking

RMA Handling: Do not remove equipment from site

FE Overage Threshold: 2 hours

Notes:: forwarding number (917) 463-3576 Upon arrival the tech will call Vonage install support @ (888) 842-1559 to check in and review Scope of Work.Solution:

Vonage VOIP Solution on a customer provided circuit.

Customer is using a Grandstream HT802 ATA connected to an analog phone (phone not provided by Vonage).

On site activities

Verify availability of port on switch

Locate wireless phone and base

Plug in ATA to switch port

Verify ATA registration

Place outbound test call

Forward store DID (Phone Number) to temp number of ATA (in lue of porting at go live)

Place inbound test call to store DID number,

Equipment: