



Incident #: 126702

Customer Reference #: #127811

Site Name: Hanover Marriott

Site Contact: Tim Baty

Address: 1401 STATE ROUTE 10

WHIPPANY New Jersey 07981

Site Phone: 973-538-8811

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 1/21/2022 1:00:00 PM

Scope of Work:

Whippany, NJ 07981

Call Tech Americas to check in upon arrival by calling: 281-668-3211

**** HARD START TIME, PLEASE ARRIVE ON TIME****

Scope of Work:

1. Dispatch Type (add as many as apply):
 - a. Install ADTRAN & Cisco 4948
 - b. Test the circuit on the phone with Jotam, bridge number above.
2. Airespring Order Details:
 - a. Circuit ID: .KFGS.317364..NJ
 - b. 2ND MAIN TELCO ROOM. RACK MOUNTED POS 6 | Gig-E - 1000 Mbps
 - c. MMF, Multimode
3. Testing to be completed:
 - a. Test Internet Speeds
 - b. Test connectivity to equipment
 - c. Test Voice & Fax
4. Site specific information for work to be performed:
 - a. Install/Connect Cisco 4948 & ADTRAN 908eG3
 - b. Test circuit speeds
 - c. Troubleshoot
5. Equipment to be installed:
 - a. Multi Mode Fiber Cable,
 - b. Router ADTRAN 908eG3,
 - c. Switch Cisco 4948,
 - d. 66 Block & Amphenol Cable
6. Required Items
 - a. All Dispatches: Laptop (with Charger), Cell Phone Charger, Adtran or Cisco Console Cable, Internet Access (Hotspot) for Screen Sharing (Putty or Anydesk), laptop must be able to test speeds up to Gig-E - 1000 Mbps.
7. Will customer tech be on-site? - Y

(EVERY DISPATCH TO INCLUDE) Tech to take before and after pictures of the MPOE and customer handoff and send to Airespring Project Coordinator

***** IMPORTANT Message on COVID-19 Requirements*****

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

(**TOOL REQUIREMENTS **)

Technicians MUST carry the tools below for every dispatch:

· Laptop w/serial port or USB-to-serial adapter

Tech Americas USA, Inc.
22503 Katy Freeway, Katy, Texas 77450
Support Center: 281-668-3211
Fax: 281-898-7870



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- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e cable
- Cross connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill

Technician Name: _____

Arrival Time: _____

Service Date: _____

Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to documents@tech-americas.com within 24 hours.

Technician Signature: _____

Customer Signature: _____