



Network Engineering Technologies
 3140 Deming Way
 Middleton, WI 53562
 www.nettechnology.com

Vendor: 60426
 Purchase Order: 642449-1300872-02866
 Work Order: 1300872
 Service ETA: 6/9/2021 4:00 PM
 *Purchase Order MUST appear on all invoices and
 emailed to apinbox@nettechnology.com or invoice will be
 rejected, Invoice must match this Purchase Order Receipt.

Site Location Information
Customer: CVS Pharmacy
Site Number: 02866
Location: Pharmacy
1046 Market St. Philadelphia, PA 19107 (215) 592-1539
Site Contact:

Technician Information
Technician Name: Sherwin Laing
Technician Phone: (908) 343-9121
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2283 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling
1 billable technician required Arrival Time: 6/9/2021 4:00 PM
Scope of Work
CVS – Data Run to Network Rack [Troubleshoot] - ACO Register
NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN*

Need tech onsite to repair or replace an existing cable for a [Front Store] ACO #17 register. Cable should run from a black jack near the equipment location to the store's data rack and terminated to a port on the 48 port patch panel. Jack should be labeled as the corresponding patch panel port that cable is terminated to. (i.e. 45, 46, etc)
Cable run DOES test good, all 4 pairs light up, but ACO is freezing intermittently and the issue follows the cable run. Cable run in question is behind ACO# 17 marked 17 with the other end going to the Ortronics rack in the office- jack #1 on the rack.
Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND BLACK ORTRONICS TRACJACKS (OR-TJ5E00-00)
**Data Rack -- To the 48 port Ortronics patch panel located at the data rack, then cross connected to the first available port between 25 and 45 on the Cisco 2960 Switch)
IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE. TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*
Required Photos
1) Data Rack
2) Zoomed in pictures clearly showing each end of cable with jacks and labels
3) Overview photo clearly showing location of jack(s)
4) Cable test result
5) Register Screen, if available
Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***



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Resolution		

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.