



**Incident #:** 200117776  
**Customer Reference #:** 3056022  
**Site Name:** OMNIMAX INTERNATIONAL, INC.  
**Site Contact:**  
**Address:** 805 PENNSYLVANIA BLVD  
  
FEASTERVI Pennsylvania 19053  
LLE

**Site Phone:**

**Please call (281) 668-3211 immediately upon arrival to check in.**

**Scheduled Date and Time: 5/28/2021 8:45:00 AM**

**Scope of Work:**

**AGENDA:**

Please use this install bridge  
3108614300,,7039,,5764#

Tech is needed to verify layer1 onsite as we troubleshoot connectivity of our Verizon Fiber circuit (has sync/no surf). Vendor is joining us for cooperative troubleshooting over the phone to determine the cause. Circuit is currently terminated to our SDWAN device onsite.

100M VZN Fiber

Order # IQBL3VXD

PON 1226245OM NI

SAF: 10821073

Demarc: 1st floor utility room, wall mounted #1  
circuit - u8003388

WAN Block - 157.130.54.100/30

Gateway - 157.130.54.101

Customer IP's - 157.130.54.102

Subnet mask - 255.255.255.252

DNS Info -

198.6.1.3

198.6.1.4

\*\*\*\*\* IMPORTANT Message on COVID-19 Requirements\*\*\*\*\*

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

\*\*\*\*\*TOOL REQUIREMENTS \*\*\*\*\*

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial Port or USB-to-serial Adapter
- 4G Wireless Card or MIFI, Hotspot or Tethering Device.
- Console Cable
- Cable Toner
- Punch Down Tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for Mid-range Copper Connectors

Tech Americas USA, Inc.  
22503 Katy Freeway, Katy, Texas 77450  
Support Center: 281-668-3211  
Fax: 281-898-7870



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**Site Phone:**

- Electrical Multimeter
- 300' CAT5e Cable
- Cross Connect Wire
- 6' to 8' Ladder
- RJ-45 Jacks
- Modular Plugs
- Standard Power Drill

BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE AND INTERNET ACCESS

\*\*\*\*\*COLLATERAL\*\*\*\*\*

1. Customer signed work order
2. Site Photos

Must be sent right after execution at lcutliff@intellicomm1.com \*\*\*

Billing process cannot start until ALL deliverable are received \*\*\*

Technician Name: \_\_\_\_\_ Arrival Time: \_\_\_\_\_

Service Date: \_\_\_\_\_ Departure Time: \_\_\_\_\_

I certify that all work was completed as described by the Scope of Work above.

**I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.**

Technician Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_