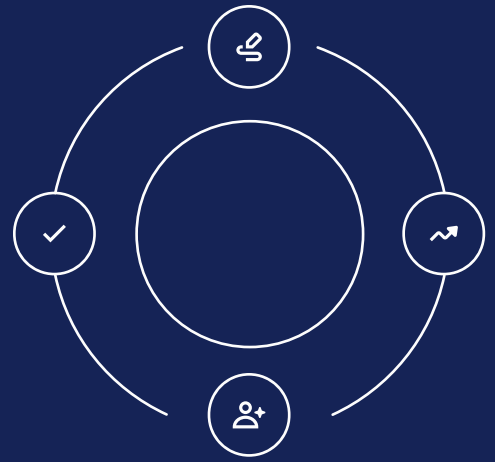




Commonly Overlooked Metrics that Matter

Why gauging the success of a contract workforce program may involve taking a closer look



When thinking about judging the success of a contract workforce program, time to hire, retention, turnover, or compliance may immediately come to mind. These are important metrics to monitor, no doubt, but they shouldn't represent the full extent of how program managers view success.

The following are a few areas which may be going unnoticed, but are nonetheless strong.



Program Adoption

Widespread adoption within the company (especially hiring managers) reduces the chances of program deviance that results in unaccountable spending.



Elimination of Gaps

Programs that consist of multiple point solutions create workflow gaps that must be bridged through manual effort, which adds up in time and energy.



Contract Worker NPS

Happy workers are more likely to deliver high-quality work, and a positive work experience boosts the company's reputation and attracts the best talent.



Solution Scalability

A core value of a CW program is in its flexibility to scale up or down, but this can be hard to maintain when coordinating with multiple point solutions.

HireArt empowers companies to manage every aspect of its contract workforce from a single, unified platform, and maintains an industry-leading NPS score in both client (86.4) and contractor (77.3) categories.

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