

Vendor: 60426

Purchase Order: 656183-1322157-7104

Work Order: 1322157

Service ETA: 10/12/2021 2:00 PM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice

will be

rejected, Invoice must match this Purchase Order

Receipt.

Site Location Information

Customer: CarMax The Auto

Site Number: 7104

Location:

1975 BEAVER RUIN RD NORCROSS, GA 30071

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Site Contact:

Technician Information

Technician Thishawn **Name:** Bessor

Technician

Phone:

(347) 777-2900

Techs Manager:

Manager Phone: 4058021262

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET Contact Info:

Please see below for log in and out directions

Scheduling

1 billable technician required Arrival Time: 10/12/2021 2:00 PM

Scope of Work

2021 CarMax Service - Fax Line Forwarding

THIS IS A HARD ETA

Please follow CDC guidance for mask use when visiting CarMax. Masks may be required where state or local mandates are in effect.

Log In and out at CarMax queue 608-827-7949 x2654. If no immediate answer contact Sean Johnson at 608-225-6910 or Andy Fassbender at 608-212-0294.

Site Contact: Management

CarMax IT: Keith C 804-912-6115

SOW:

Business office fax # 770-446-2346 set up to forward to 470-809-9638 Sales Fax # 770-446-8233 set up to forward to 470-300-7691

1. Contact CarMax IT and let them know you are onsite to set up the call forwarding for 2 fax lines.



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- 2. Hook up your butt set to the voice jack, go off hook and press *72
- 3. When you hear 2 short tones, enter the 10 digit number listed above for the proper fax line.
- 4. Once the call is answered, Verizon call forwarding will be activated.
- 5. Call CarMax IT to verify the forwarding is working then call NET to log out.

Tools and Materials: butt set, cable tester, toner, spare jacks and spare patch cords

Please take photos showing all completed or surveyed work and submit to DSS@nettechnology.com with the work order ID# in square brackets as the email subject. Exsubject: [1000000]. If you are not familiar with DSS please ask NET support tech for help.

Resolution		
Customer - Managers Name (PRINT)	Customer - Managers Name (SIGN)	Date Time
Technicians Name (PRINT)	Technicians Name (SIGN)	Date Time
MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT		

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.