

VendorID:	60426
PO:	828749-1596046-BN-2070
Work Order:	1596046
Service ETA:	04/18/2025 02:00 PM

* Email INVOICES to invoices@nettechnology.com including purchase order and matching approved total below.

Site Information

Technician Information

Customer:	Prosegur, BN-2070 Barnes & Noble	Technician Name:	
Site Number:	BN-2070	Technician Phone:	
Location:	5141 Peachtree Parkway , Peachtree Corners, GA 30092	Techs Manager:	LaToya Cutliff
Site Contact:		Manager Phone:	(405) 802-1262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info:

608-827-2273

Your call will be handled in the order received

The following Login information is needed: Your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician approved for required arrival time:04/18/2025 02:00 PM

Scope Of Work

Prosegur - Service Call

Arrival Window 1-2pm

PSG ID: 109375

Prosegur Work Order #: 5848

Tech must **LOG IN AND OUT** with **NET** Helpdesk at 608-827-2273.

Tech must also **CHECK IN AND OUT** with **PSG** support at (855) 444-4758

Required Equipment: (MUST have)

- Hand Held Field Monitor w/ HDMI cable and CCTV tester
- Lap Top (Windows Based)
- Flash Drive.
- Internet Access
- Ladder
- Keyboard and mouse
- Monitor



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- Multi-meter and Cat 5&6 cable tester
- Security Torx bits for cameras (usually TR-10 & TR-20)

Customer Notes:

The camera labeled Music Vinyl has no signal.

support notes: I logged into the Exacq Client and found

the camera "Music Vinyl" to be down. I attempted to

restart with no results. The camera is an M3045-V; MAC:

ac-cc-8e-69-a6-ff; IP: 192.168.10.116. We will need to

send a tech to trouble shoot

Scope of work:

- Tech to check in with MOD/AP
- Tech to test cable of camera listed in **Prosegur** work order
- Tech to test camera listed in **Prosegur** work order
 - use handheld monitor to confirm camera has picture
 - test camera for power
- Tech to verify camera view with MOD/AP
- Tech to reach out to PSG for technical support as needed
- Tech to submit photos and PROSEGUR WORK ORDER to DSS

For Cameras:

- Tech should verify video loss
- Test the cable
- Verify network port and power
 - * Tech should note the network port
- Then test the camera itself.
- Tech should note if cameras are IP or analog.

PROSEGUR WORK ORDER

- Tech will need to be prepared with the Work Order Number from the PROSEGUR WORK ORDER provided by NET.
- **The Customer requires that the PROSEGUR WORK ORDER is filled out completely.**
 - Any item needing replacement should include model # and PHOTO

*****NOTE:** Technicians will not be paid for unexplained variances between the PROSEGUR WORK ORDER and the times recorded with NET's helpdesk. NET will adjust times to match the PROSEGUR WORK ORDER

**NET**TM

Network Engineering
Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

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*****NOTE:** Technicians will not be paid if the PROSEGUR WORK ORDER is not submitted or is incomplete.

Required deliverables:

1. Completed PROSEGUR WORK ORDER (Must submit from site)
2. Before picture of known issue
3. After picture of corrected issue
4. Signed NET WO

Send pictures to DSS@nettechnology.com

Email subject line MUST read [XXXXXXX] where XXXXXXX = WO number on NET Purchase order (Typically beginning with a 1)

YOU MUST LOGIN AND OUT WITH NET

FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER WILL RESULT IN NON-PAYMENT

Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date/Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date/Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

**Sign Off does not release tech from the job site.
Any questions need to be directed to NET Tech Support.**