



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 640588-1298029-CMX6075
Work Order: 1298029
Service ETA: 5/17/2021 9:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: MarketSpark
Site Number: CMX6075
Location: CarMax 6075
3835 EastonNazareth Hwy
Easton, PA 18045
() -
Site Contact: Store Manager

Technician Information

Technician Name: Sherwin Laing
Technician Phone: (908) 343-9121
Techs Manager:

Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info:

See below for log in/out directions

Scheduling

1 billable technician required Arrival Time: 5/17/2021 9:00 AM

Scope of Work

2021 MarketSpark - Fire Panel Line 2 Troubleshoot

CARMAX REQUIRES FACEMASKS/SHIELDS UNTIL FURTHER NOTICE

Tech will need to bring MarketSpark equipment to site. Tech will need to know how to use a butt set and trace out phone lines. Tech should have a laptop with ethernet and TeamViewer installed for troubleshooting purposes. See below for other tool/material requirements

Log In and out at CarMax queue 608-827-7949 x2654. If no immediate answer contact Sean Johnson at 608-225-6910 or Andy Fassbender at 608-212-0294.

Site Contact: Management

SOW: The fire alarm control panel is showing "trouble in system comm fault 2." This fire alarm control panel should be connected to virtual POTS lines coming from a MarketSpark box instead of normal copper POTS lines. Confirm dial tone on the Fire 2 MarketSpark line, call your cellphone from your buttset and check continuity to the fire alarm control panel. Get a screenshot of inbound and outbound calls on the Fire 2 line. Call NET with results and further troubleshooting.

Tools and materials: butt set, toner, RJ11 tips, cross connect wire

Please take photos showing all completed or surveyed work and submit to DSS@nettechnology.com with the work order ID# in square brackets as the email subject. Ex subject: [1000000]. If you are not familiar with DSS please ask NET support tech for help.

Resolution



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Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.