



Network Engineering
Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 686275-1362850-7298
Work Order: 1362850
Service ETA: 04/05/2022 07:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order

Site Location Information

Customer: CarMax The Auto

Site Number: 7298

Location: CarMax The Auto

11450 Alpharetta Hwy

Roswell, GA 30076

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Site Contact:

Technician Information

Technician Name:

Technician Phone:

Techs Manager:

Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE
DEPARTURE *****

NET Contact Info:

Please see below for log in/out directions

Scheduling

1 billable technician required Arrival Time: 4/5/2022 7:00 AM

Scope of Work

2022 CMX CC Reader Upgrades - HARD 7AM START TIME

Techs must follow all local and store COVID-19 guidelines regarding vaccinations, masks, and social distancing/quarantine

Tools/Materials: #1 Phillips screwdriver (electronics screwdriver kit)

Required Documents: Work Order, Printed copy of CMX CC Replacement Instructions 3.16 .pdf

Log In and out at ESGGR Support Queue 608-827-2273

Site Contact: Management

Site Specific Information:

Card Reader Cont	Home Office Contact	Bridge #	Bridge ID



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3	Bridge	804-905-9917	538 963 229#
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SOW:

1. Log in with NET, check in with site contact and join conference bridge.
2. Work at direction of CarMax home office contacts
3. Locate new equipment. **Packaging will be used to box up old equipment.**
4. Beginning in service writers, proceed with credit card reader replacement.
*****SEE INSTRUCTION PDF*****
*****Take Photo of each CC reader once replaced and powered up*****
5. After first reader has been replaced, work with CMX contact to test and validate
6. Proceed to remaining devices when given go ahead from CMX Contact. Have site POC show you remaining devices.
7. Box up old readers (with stylus disconnected to prevent shipping damage) take photo of boxed up equipment. Leave with management for return.
8. Confirm CMX contact has validated all equipment and get approval to log out.
9. Submit deliverables to DSS
10. Logout with NET

Deliverables:

- Each card reader installed and working
- Boxed up equipment
- Manager Name:

Please take photos showing all completed or surveyed work and submit to DSS@nettechnology.com with the work order ID# in square brackets as the email subject. Ex subject: [1000000]. If you are not familiar with DSS please ask NET support tech for help.

Resolution



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Customer - Managers Name (PRINT)

**Customer - Managers Name
(SIGN)**

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

**MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT
MANAGER**

**Sign Off does not release tech from the job site. Any questions need to be directed to
NET Tech Support.**