



VENDOR W/O #
126870-01

Service Date 7/30/21 02:00 PM
Client PO #
Priority Regular
Order Type Service
SN Task # PRJTASK7201424

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information Service Desk (866) 566-4295

SERVICE LOCATION

AUTOZONE - Loc # 2745 - TUCSON, AZ
935 W PRINCE
null
TUCSON, AZ 85705
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

Switch 2 needs to be replaced so the store can be converted to SDWAN.

Ticket: 1954190

TECH MUST CHECK IN AND OUT WITH TELAID

- CONTACT TELAID 866-566-4295 TO CHECK IN WHEN ARRIVING ONSITE

CALL AUTOZONE AT 901-495-6666* TO TROUBLESHOOT

*If no answer tech to call 901-288-9288

Store Number: 2745

Ticket: 1954190

Cable run location: N/A

Cable run device and/or Mac: N/A

Network Biscuit ID: N/A

Approx. Length of the cable: N/A

Lift needed? No

Problem description: Switch 2 needs to be replaced so the store can be converted to SDWAN.

Information needed for the tech: The new switch 2, power cord, and mounting brackets have been shipped to the store. The tech will need to get switch 2 installed and powered up, and will need to connect switch 1 and switch 2 using port 21.

What troubleshooting steps that were taken to resolve the issue: Switch 2 is not reachable, called store and had them check cables.

CALL AUTOZONE AT 901-495-6666* TO TROUBLESHOOT

*If no answer tech to call 901-288-9288

- CONTACT TELAID 866-566-4295 BEFORE LEAVING THE STORE.

Required Deliverables:

- Cable test result (pass/fail), if applicable.
- Pictures of new jack or equipment installed, if applicable.
- Confirmation of any work performed has been tested and confirmed to work as required by AutoZone.



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Phone # 800-205-5556 Fax #

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Doc Type	Required Count	Description
After Photo	2	Before/ After Pictures of new jack or equipment installed, if applicable
Deliverable 1	1	AutoZone check out number provided by the AutoZone Service Team
Signature	1	Signoff



SIGN OFF SHEET

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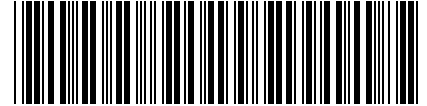
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SERVICE LOCATION

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935 W PRINCE
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TUCSON, AZ 85705
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IVR Pin #

33728786



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Store Manager's Signature

Print Name

Date

Time In

Time Out