

Vendor: 60426

Purchase Order: 658973-1326473-00822

Work Order: 1326473

Service ETA: 11/8/2021 9:30 PM

\*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice

will be

rejected, Invoice must match this Purchase Order

Receipt.

#### **Site Location Information**

**Customer:** CVS Pharmacy

**Site Number:** 00822 **Location:** Pharmacy

40 East St.

New Milford, CT 06776

(860) 354-4455

**Site Contact:** 

## **Technician Information**

**Technician Name:** 

**Technician Phone:** 

**Techs Manager:** 

**Manager Phone:** 4058021262

# \*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\*

NET Contact

Please Call: 1 608 827-2270 \*Your call will be handled in the order received\* The following Login information is needed:

your name, Company Name, work order#, callback

**Info:** number(mobile#)

## **Scheduling**

1 billable technician required Arrival Time: 11/8/2021 9:30 PM

#### **Scope of Work**

#### CVS High Volume - POS Controller Upgrade / Blade Removal

If the store personnel question the validity of

this visit, the manager can call 866-528-7272, Option 1.4 (CVS Helpdesk) or can reference this CVS Help Desk ticket number: NOVEMBER INC12309557.

Tech will need to complete all

store upgrades as described in the latest 2021 High Volume Refresh Redbook (NIGHT SCOPE) Redbook.

Tech MUST have a copy of this work order, the LOA, a State Issued ID and most updated Redbook with

them at all times.

## STORE UPGRADE UNIT QTYS

1 - A\_POS

Controller

1 - Blade Removal



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#### \*\*\*Tech

cannot leave site until a ROC code is provided from CVS\*\*\*

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#### **Materials:**

- 1) Flathead and Philips screw drivers
- 2) 3 mm Allen keys
- 3) Spare Cat5 Ethernet Patch cable
- 4) Velcro for cable management
- 5) Smart Phone with Camera and the ability to email photos

#### Required Deliverables:

- 1) Overview photo of Existing Server
- 2) Overview photo of New POS 360 Controller
- 3) Photo(s) of Removed Hard Drives
- 4) Photo of sealed Tamper Proof Bag
- 5) Photo of UPS Return Label

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 7 digits long. \*\*\*IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().\*\*\*

\*\*In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC and vice versa. If there is more than 15min time discrepancy between the NET and CVS onsite time, we will use the login/out times provided by ROC.

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN\*
CALL CVS ROC 888-401-4601 Option 2, Option 1.

PPE requirement: Use of Face Masks or Cloth Face

Covers

\_\_\_\_\_\_

Labor

Scope of Work

### **Resolution**



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Parts List. Total Parts: 3			
PartName	Used	QTY	
A_POS Server	Yes	1	
Blade Removal	Yes	1	
Trip Charge	Yes	1	

Customer - Managers Name (PRINT)	Customer - Managers Name (SIGN)	Date Time
Technicians Name (PRINT)	Technicians Name (SIGN)	Date Time

## MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.