

**Network Engineering Technologies** 3140 Deming Way Middleton, WI 53562 www.nettechnology.com

Vendor: 60426

Purchase Order: 645578-1305515-05395

Work Order: 1305515

Service ETA: 7/12/2021 9:00 AM

\*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

**Site Location Information** 

**Customer:** CVS Pharmacy Site Number: 05395 **Location:** Pharmacy

2237 Cascade Road Sw Atlanta, GA 30311 (404) 756-5590

**Site Contact:** 

**Technician Information** 

Technician Name: Thishawn Bessor **Technician Phone:** (347) 777-2900

**Techs Manager:** 

**Manager Phone:** 4058021262

## \*\*\* MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE \*\*\*

NET Info:

Please Call: 1 608 827-2283 \*Your call will be handled in the order received\* The **Contact** following Login information is needed: your name, Company Name, work order#,

callback number(mobile#)

## Scheduling

1 billable technician required Arrival Time: 7/12/2021 9:00 AM

## Scope of Work

CVS – Data Run to Network Rack [Troubleshoot] – [MoneyGram DT3]

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2283. DO NOT AUTO LOG IN\*

Need tech onsite to repair or replace an existing cable for [MoneyGram DT3]connection. Cable should run from a black jack #43 near the equipment location to the store's data rack and terminated to a port on the 48 port patch panel. Jack should be labeled as the corresponding patch panel port that cable is terminated to. (i.e. 45, 46, etc)

Additional notes; Jack#43 is for BLADE SERVER CONNECTION – Port 1 (Red serial pass through module adaptor)

\*\*Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND BLACK ORTRONICS TRACJACKS (OR-TJ5E00-00)\*\* \*\*Data Rack -- To the 48 port Ortronics patch panel located at the data rack with the following connections

MoneyGram DT3 has (2) connections: NETWORK CONNECTION - Cisco 2960 switch port 26 BLADE SERVER CONNECTION - Port 1 (Red serial pass through module adaptor)

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE.\* TECH SHOULD! ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.\* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.\*

## Required Photos

- 1) Data Rack
- 2) Zoomed in pictures clearly showing each end of cable with jacks and labels
- 3) Overview photo clearly showing location of jack(s)
- 4) Cable test result
- 5) [MoneyGram DT3 Unit] / [MoneyGram Kiosk Unit]

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. \*\*\*IMPORTANT - Subject line must be enclosed in BRACKETS [ ] and not PARENTHESIS ( ).\*\*\*



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	Resolution	
Customer - Managers Name (PRINT)	Customer - Managers Name (SIGN)	Date Time
Technicians Name (PRINT)	Technicians Name (SIGN)	Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.