

Title

Server & WIFI Install

Assignment Date

September 18, 2020 9:00AM EDT

CHECK IN REQUIRED

ARRIVAL TIME

AM/PM

DEPARTURE TIME

AM/PM

Contact Information

Support Contact

Deborah Brown

(770) 903-6524

Assignment Location

2068 - CLEVELAND, GA

868 S MAIN ST

CLEVELAND, GA 30528

USA

Description

1 Technician with Networking Skills

Arriving onsite:

Check-in with Service Center

Check-in on the Work Market ticket

If you are a tech without a Work Market app or profile, ask the Service Center to check you in/out of the Work Market ticket.

Please plan on arriving to the site 15 minutes prior to the ETA. If you are running late, call the Service Center so that they can notify the site.

Inventory of the client provided server & hardware equipment.

On-Site Tech Instructions Doc is provided

Installation of client provided server & hardware with a Wifi validation walk.

SOW:

-Inventory of the client provided server & hardware equipment

-Installation of client provided server & hardware

-Hardware setup

-Wifi validation walk

-Deliverables

Tools:

- Standard Networking Tools

- Camera/Cell for photos

- Laptop

Deliverables:

On-Site Tech Instructions Doc must be filled doc

Completed document must be emailed

Document Deliverable:

On-Site Tech Instructions Doc must be filled doc

Completed document must be emailed

Photos Deliverables:

Photos (all photos are required on the On-Site Tech Instructions Doc):

Photo of equipment received

Before & After photos of the networking rack

Photos of server box

Photos of server

Photos of power supply

Photos of power brick & cables

Photos of charging rack

Photos of communicators

Photos of headsets

Photos of slot 12 on server

Photos must be emailed

Custom Information

- Client Name: TRACTOR SUPPLY COMPANY
- Case ID #: PRJTASK3417899
- Customer PO #:
- Customer Ticket #:

Notes

Approval

By signing below, you acknowledge your agreement with the satisfactory completion of the assignment details listed above. Additionally, you verify the accuracy of the arrival and departure time(s) entered on this form.

Customer Name (Printed)

Customer Signature

Date

Title

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Customer Signature

Date

Title

Server & WIFI Install

All spend limit requests must be documented and approved.
Questions, change of scope or spend limit requests should be directed to:
Deborah Brown,dbrown@telaid.com,(770) 903-6524

Description

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Check-in on the Work Market ticket

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Photos of headsets

Photos of slot 12 on server

Photos must be emailed

Instructions

Arriving onsite:

Check-in with TelaId Service Center @ (866) 566-4295

Check-in on the Work Market ticket

If you are a tech without a Work Market app or profile, ask the Service Center to check you in/out of the Work Market ticket.

Please plan on arriving to the site 15 minutes prior to the ETA. If you are running late, call the TelaId Service Center at (866) 566-4295, so that they can notify the site.

SOW:

- Inventory of the client provided server & hardware equipment
- Installation of client provided server & hardware
- Hardware setup
- Wifi validation walk
- Deliverables

Tools:

- Standard Networking Tools

- Camera/Cell for photos

- Laptop

Deliverables:

Completed installation guide & email it to the following groups FROM THE SITE:

- retailtechdeploy@tractorsupply.com

- TractorSupply_NSO@telaid.com

Please make sure the subject line of your email is like this format "Tractor Supply – Teatro
- city, state"

Photos Deliverables:

Photos (all photos are required on the On-Site Tech Instructions Doc)

Photo of equipment received

Before & After photos of the networking rack

Photo of the stockyard arm - of the back of the Stockyard showing how the device is
"hanging" in its location.

Photos of server box

Photos of server

Photos of power supply

Photos of power brick & cables

Photos of charging rack

Photos of communicators

Photos of headsets

Photos of slot 12 on server

Photos must be emailed to the following groups FROM THE SITE:

- retailtechdeploy@tractorsupply.com

- TractorSupply_NSO@telaid.com

Please make sure the subject line of your email is like this format "Tractor Supply – Teatro
- city, state"

Wifi Site Walk Path Deliverable:

- Take a picture of the "marked up walking path" and email to support@teatro.com &
TractorSupply_NSO@telaid.com

Please make sure the subject line of your email is like this format "Tractor Supply – Teatro
- city, state"

Check-out with Telaid Service Center @ (866) 566-4295

Telaid Project Manager:

If you have any questions, while onsite, please call Deb Brown @ 678-754-3327.

Completion Details

Instructions

All Required deliverables are due upon check out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval.

If deliverables are not received within 24 hours from check out, a 10% deduction penalty will be automatically applied to the assignment.

If no deliverables are received within 72 hours from check out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

No deadline for attachments.**Deliverables**

You are required to include **13** attachment(s) for this assignment:

- 1 Photos
- 2 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Photos
- 1 Sign Off Form

Custom Information

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- Case ID #: PRJTASK3417899
- Customer PO #:
- Customer Ticket #:

Parts & Logistics

Parts will be supplied by the client.
The parts will be on location.

Code of Conduct

Technicians must represent themselves as a Telaid technician, wear either a polo shirt or a buttoned shirt with collar, and clean pants.

Terms of Agreement

If you are running late, you must notify us before the ETA is missed and provide us with your new ETA. •A 5% deduction penalty will be applied for late arrival to service jobs, unless client penalty is greater. •A \$100 deduction penalty will be applied for each late arrival occurrence on project work, unless client penalty is greater. •If late arrival occurred on work requiring a firm ETA, you risk losing Firm ETA jobs (service or project) for 30-60 days at our discretion. •The firm ETA penalty above will be cross-referenced to all Auto-Routed talent pools and repeat offenders will be removed from Auto-Routing for 30-60 days at our discretion. All required deliverables are due upon Check Out. Deliverables must be submitted prior to requesting an expense reimbursement. This will allow Telaid to review for timely payment approval. If deliverables are not received within 24 hours of Check Out, a 10% deduction penalty will be automatically applied to the assignment. If no deliverables are received within 72 hours from Check Out, a \$0 payment will be applied to your assignment and another resource will be dispatched to complete the scope of work.

Print Badge

Use this badge to take with you and show on site for your assignment.



Marlon Dardaine

On behalf of: **Telaid**

Valid: 9/18/2020 9:00AM EDT

For: Server & WIFI Install (3901559531)