



Incident #: 116088  
Customer Reference #: S2S Communications - WESCO - No  
Site Name: S2S Communications - WESCO CSC -  
Norristown, PA  
Site Contact:  
Address: 2505 Blvd of the Generals

Norristown Pennsylvania 19403

Site Phone:

**Please call (281) 668-3211 immediately upon arrival to check in.**

**Scheduled Date and Time: 4/30/2021 10:00:00 AM**

**Scope of Work:**

**SOW:**

- Technician to help us to get into the router/meraki and switch to complete configuration of the devices and help testing the network once the installation is completed.

\*\*\*Please note: ALL TECHS ARE REQUIRED TO HAVE THEIR COMPUTERS UPDATED AND BRING THE TOOLS REQUESTED. Techs MUST arrive ON TIME. Tech MUST CALL Rebecca at 856-780-3725 UPON ARRIVAL\*\*\*

**Required Materials:**

Laptop with 8GB RAM and a charger

WebEx software installed

Console cable

Two clean USB pen drives

Hotspot with high-speed internet

USB drivers, console drivers and Putty software Installed

\*\*\*\*\* IMPORTANT Message on COVID-19 Requirements\*\*\*\*\*

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. For the sake of protecting the health of our customers, this requirement applies to ALL of our dispatches regardless of state, region or country where the job is executed. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

**Required Materials:**

- Laptop with 8GB RAM and a charger.
- WebEx software installed
- Console cable
- Cross connect wire
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Two clean USB pen drives
- Hotspot with high-speed internet
- USB drivers, console drivers and Putty software Installed
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill
- 300' CAT5e cable
- Electrical Multimeter
- Cable Crimper for mid-range copper connectors
- Lineman's Handset with Clips (AKA Buttset)

**(Collateral)**

1.Customer signed work order

2.Site Photos

Must be sent right after execution at [lcutliff@intellicomm1.com](mailto:lcutliff@intellicomm1.com)

Tech Americas USA, Inc.  
22503 Katy Freeway, Katy, Texas 77450  
Support Center: 281-668-3211  
Fax: 281-898-7870



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\*\*\* Billing process cannot start until ALL deliverable are received \*\*\*

Technician Name: \_\_\_\_\_ Arrival Time: \_\_\_\_\_

Service Date: \_\_\_\_\_ Departure Time: \_\_\_\_\_

I certify that all work was completed as described by the Scope of Work above.

**I will submit all photos and documentation to lcutliff@intellicomm1.com within 24 hours.**

Technician Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_