



Network Engineering Technologies
 3140 Deming Way
 Middleton, WI 53562
 www.nettechnology.com

Vendor: 60426
 Purchase Order: 650838-1313953-01134
 Work Order: 1313953
 Service ETA: 8/26/2021 2:00 PM
 *Purchase Order MUST appear on all invoices and
 emailed to apinbox@nettechnology.com or invoice will be
 rejected, Invoice must match this Purchase Order Receipt.

Site Location Information
Customer: CVS Pharmacy
Site Number: 01134
Location: Pharmacy
715 Bedford Rd Bedford Hills, NY 10507 (914) 241-1260
Site Contact:

Technician Information
Technician Name: Walter Arenas
Technician Phone: (201) 724-2643
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1.608.827.2270 *Your call will be handled in the order received* The following login information is needed: name, callback number (mobile), work order #.

Scheduling
1 billable technician required Arrival Time: 8/26/2021 2:00 PM
Scope of Work
CVS - Broadband Router 2021 - SURVEY
NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN* CALL CVS_ROC 888-401-4601 (from a STORE PHONE), Option 1.1 for Broadband **In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC and vice versa. If there is more than 15min time discrepancy between the NET and CVS onsite time, we will use the login/out times provided by ROC.
It was determined that the modem could not be moved from its current location. A NET tech is needed onsite to survey the cable path area. Please work with the ROC to determine what is needed to survey.
If the store personnel question the validity of this visit, the manager can call 888-401-4601, Option 1.1 (CVS-ROC) or can reference this CVS Help Desk ticket number: INC11014686 (AUGUST 2021)
PPE requirement: Use of Face Masks or Cloth Face Covers
Need tech onsite to survey potential path for BB provider to use to run coax cable. Tech will need to work with ROC. Tech will need to take photos of the demarc, rack, cable path and any additional photos requested by ROC. Tech will also need to check for good cable run from the demarc to the rack (500 series). If there is no cable run, tech will need to survey for what is needed to complete the run. (cable length, ladder height, etc)
Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND RED ORTRONICS TRACJACKS (OR-TJ5E00-00)
After cable run is complete, tech should complete Broadband installation as follows:
1. Connect Broadband modem to new jack at location. 2. Connect port G0/2 on the Cisco 2911 Router to patch panel port as per CVS Redbook. 3. Reboot modem. 4. Label modem "CVS Retail BB" and label both the modem patch cord cable (Pink) "CVS Broadband Cable", and the Modem Power Cord: "Modem Power". Labels should be affixed to the cables approximately 12-inches from the Modem side. 5. Take required photos: a) Data Rack



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- b) Zoomed in pictures clearly showing each end of cable with jacks and labels
- c) Overview photo clearly showing location of jack(s)
- d) Cable test result
- e) Close-up of front of modem (showing entire unit, with indicator lights)
- f) Close-up of back of modem (showing entire unit, with patch cord connected and showing LABELS)
- g) Close-up of G0/2 on the Cisco 2911 Router (with patch cord connected)
- 6. Send photos to ROC20@cvscaremark.com (store # MUST be in subject line).
- 7. Call ROC for testing. ROC to provide a release code after testing complete.
- 8. Send photos to DSS before calling NET to logout (DSS instructions below). Provide ROC release code.

Materials:
 blue plenum cat5e
 black ortronics jacks
 biscuit box
 patch cords
 cable tester

* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*

DSS INSTRUCTIONS: Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxxx]" where xxxxxxx= WO ID found on Purchase Order; 7 digits long, starts with a 1. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution

Parts List. Total Parts: 4		
PartName	Used	QTY
Trip Charge	Yes	0
OOS Labor	Yes	0
Broadband Install	Yes	0
CVS Broadband Install - Scenario B (Compucom)	Yes	0

 Customer - Managers Name (PRINT)

 Customer - Managers Name (SIGN)

 Date Time

 Technicians Name (PRINT)

 Technicians Name (SIGN)

 Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER



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Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.