



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 622487-1267046-S80174210
Work Order: 1267046
Service ETA: 11/5/2020 9:00 PM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

Per your signed Vendor Contract, payment terms are NET 60.

Site Location Information
Customer: ShopperTrak
Site Number: S80174210
Location: Apple Store R006 3393 Peachtree Rd NE Suite 3063C Atlanta, GA 30326 () -
Site Contact:

Technician Information
Technician Name: Marlon Dardaine
Technician Phone: (347) 793-4164
Techs Manager: Latoya Cutliff
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 608 827-2271 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling
1 billable technician required Arrival Time: 11/5/2020 9:00 PM

Scope of Work
ShopperTrak - APPLE New Store Network Install - Apple Store - Lenox Square - Atlanta, GA - Technician must arrive on time. Mall may not be open but a member of management will be there to let you in. Safety Protocol Requirements: 1. Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores. a. This can include any of the following based on CDC guidelines: reusable or disposable masks. 2. Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering. 3. Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell). a. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case. 4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis. Login with NET **Test with ShopperTrak, NOT NET** ***You will need to provide the names of any and all ShopperTrak tech support that you talk to while onsite. ShopperTrak will provide you with check IN code upon arrival and check-out OUT code upon departure. ----- Tech will need to log in and out with ESG SUPPORT at NET. Contact number 608-827-2271 opt 4. Contact Eddie at STK and he can be reached at (312) 480-5511 call Apple contact Derrick 770-876-3188 and Eddie once onsite



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Site contact _____

Parts are located _____

SCOPE:

Tech MUST fill out Apple Site Visit tech sign off sheet.

Tech will need to complete the network portion of the install. ST600 and Hub(?)

There are ____ orbits installed and the home run cable is already tested.

Tech will need to test with ShopperTrak contact and get codes.

Description: Revisit. NVT

Orbit Type & Connectivity: Orbit 5 and Orbit 8 - IP

Notes: Precautionary Orbit 5 and Orbit 8 shipped. Please have tech check both ends of HR cables for the 8th Orbit 5 (SN 301912M0653) and the Orbit 8 (MAC address 24DBAD222490) and test both Orbits. If the issue is with the Orbits please have tech test the new Orbit 5 and new Orbit 8 just shipped, install and configure. Verify serial number/MAC address, take pictures of serial numbers/MAC address on Orbits installed, take pictures of power test. Please confirm connectivity and take snapshots.

Ceiling Type:

Ceiling Height: 35

Pre-Cabled: Yes

of Orbits: 9

Provision Mode: Single Site Connectivity

Special Instructions: 1 - 8.0 Orbit 8 mounted 35ft 6in, 8 - 2.9 Orbit 5 mounted 13ft 6in.

***Required Materials:**

****Tech should bring patching compound to fill any holes left when mounting orbit/s.****

Cat5e or cat6 cable

Minimum 10ft ladder

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

***Required Tools:**

Digital camera or smartphone

Cat5e/Cat6 tester

Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

REQUIRED DELIVERABLES:

1) Picture of ST600

2) Picture of any hubs installed

3) Picture of network room showing location of ShopperTrak network equipment is installed

4) Picture of EACH installed Orbit(s) from below showing a green light.

5) Picture of complete entrance from floor to ceiling.

6) Picture of signed Apple Visit Tech Sign Off sheet

Please send the picture to DSS@NETTechnology.com with the work order number in square brackets



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[xxxxxx]. Work order number is 6 digits and starts with an 9xxxxx.

Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.