



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 643627-1310197-01195
Work Order: 1310197
Service ETA: 8/16/2021 7:45 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 01195
Location: Pharmacy
321 South Main Street
Manville, NJ 08835
(908) 725-8050
Site Contact:

Technician Information

Technician Name: Walter Arenas
Technician Phone: (201) 724-2643
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2270 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 8/16/2021 7:45 AM

Scope of Work

REVISIT - CVS Server Upgrade Project-IBM Blade HS23 server SOW

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270

CALL CVS_ROC 888-401-4601, Option 4.4 **In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC. At log out, ROC will provide you a log out code.

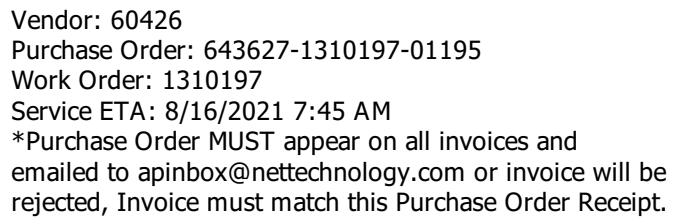
If the store personnel question the validity of this visit, the manager can call 888-401-4601, Option 4.4 (CVS-ROC) or can reference this CVS Help Desk ticket number: INC8128517

PPE requirement: Use of Face Masks or Cloth Face Covers

Main SOW: Tech to install a new HS23 IBM Blade in place of the existing HS12 IBM Blade server.

Description of Work to be performed- Please refer to the most recent CVS Redbook for exact instructions

- Obtain permission from the Manager to locate the boxes that was shipped to the store
 - Perform an inventory of the boxes and notify the ROC of your findings
 - ROC will perform some remote software procedures on the HS23 Blade
 - Work with ROC to determine where the new HS23 Server will be installed
 - Power down the HS12 Blade server as per CVS instructions
 - Remove the HS12 Blade server
 - Remove the Top hard drive on the existing HS12 server and install it into the Bottom hard drive slot on the new HS23 server
 - Remove the Bottom hard drive on the existing HS12 server and install it into the Top hard drive slot on the new HS23 server
- *Note: You will be able tell if the drives are in the correct position by making sure Bay 0 =SAS, Boot as noted in page 10 in Redbook. If done incorrectly, Bay 1 may be listed as the "Boot" drive and the blade will need to be powered down and switch the hard drives to correct position.
- Install the new HS23 Blade server into the slot that you removed the existing HS12 from
 - Power up the new HS23 Blade server
 - Once HS23 is booted up contact the ROC
 - The ROC will perform some equipment testing
 - Based on the Redbook pack up the old HS12 Blade server and affix the tracking label sent with the new HS23 shipment



Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 7 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Customer Signed Copy