

TO: Store Managers FROM: Andrew Bush RE: 2021 Register Replacement Project DATE: June,10, 2021

Please accept this memo along with the technician's State Driver's License as temporary CVS identification. The technician will be working in the Front Store checkout area as well as the RX checkout area to replace specific registers that are out of date as per the store communications sent to you previously by CVS Store Operations. This authorization is valid from June to December 2021.

If you have any questions regarding the person's identity or the work that he/she will be performing, please call one of the following:

CVS Helpdesk @ 1-866-528-7272

 $\circ$  2. Select Option 1 for Store System Issues or Password Resets

• 3. Select Option 4 for Hardware Issues Such as Registers, Scanners, Printers and Phones

FYI: The Helpdesk will need you to reference an HPSM ticket number that the technician will be able to provide you, if the technician does not have the HPSM ticket number, the Helpdesk will still need to be called so further investigation can take place.

Joseph Quiray @ 401-770-6734

Thank you, Andrew Bush CVS Rollout Operations Center



# ID404 - 2021 Register Project Redbook

07-19-2021

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## **CVS Code of Conduct**

CVS expects all vendor partners, as we do with our own employees, who work in any of our locations to comply with laws and treat our associates with respect, honesty, and courtesy. Disruptive, unproductive, immoral, unethical, or illegal actions will not be tolerated.

Furthermore, CVS reserves the right to inspect, with or without notice or specific cause, all packages, bags, purses, or other containers or personal property, brought into or taken out of a CVS facility. If necessary, you may be asked to comply with a search by emptying pockets, and/or removing coats/jackets for merchandise or property that may be concealed. CVS expects our vendor partners to adhere to our standard that refusal to comply with a search is grounds for disciplinary action.

A box and bag check will be required when leaving the Pharmacy and the store with your tool bags and/or any boxes that you walk out of the Pharmacy with. This is to ensure nothing has been improperly removed from the Pharmacy or Store.

As the technician in the store you will be responsible for asking the Pharmacist and the Store Manager to perform these checks.

#### **The Rollout Operations Center**

25 Blackstone Valley Place Suite 210 Lincoln, RI 02865 Fax: 1-401-770-6642 Telephone: Phone 9-1-700-602-7159 Option 6 (will ONLY work from a CVS store phone).

If the above number does not work, please use 1-888-401-4601 OPT 6

Have the Following information ready each time you call:a) Your Nameb) The CVS store number

Result: Your call will be placed in a queue to be answered by the first available ROC agent.

**Rollout Operations Center Hours: 8 AM to 8 PM EST** 

### **Cancellations & Reschedules**

The technician's Project Manager should be contacted immediately if a technician cannot make it to a store because of uncontrollable factors (weather, traffic, etc.) the PM will work with the ROC to reschedule or find an alternate technician.

Under no circumstances should a technician contact a store to reschedule an install.

## **Rollout Operations Center Protocol**

#### Purpose

The Rollout Operations Center (ROC) serves as a 2nd level support facility for installation, conversion issues, and as a means of verifying communications. Throughout this Redbook you will be instructed to call the Rollout Operations Center.

#### **Technician Protocol**

Upon arriving at the store the technician should introduce themselves to the Store Manager (SM) or Main Site Contact (MSC) and specify the reason for your visit. Verify the CVS Store number, address and location with the SM or MSC.

- You should have been supplied with the SNOW ticket number from your Project Manager
- If the technician is denied access to the CVS site, the technician should immediately call their vendor to report the issue from outside the store in the parking lot.
- Once identified and access has been granted, the technician should request to use a phone and contact the ROC to be logged in with the ROC. All calls to the ROC are placed in a queue and answered by the next available ROC agent.

Once in contact with the ROC, technicians will need to verify their credentials and scope of work for the site visit.

Technician should quickly survey the key locations in the store as they pertain to the scope of work for the site visit. Report any issues to the ROC that will delay/inhibit the installation.

The vendor/technician must follow all of the procedures, steps, and processes involved in successfully completing this project per CVS Redbook.

- In the event that an unforeseen situation arises, the following steps are to be followed: If the installer determines there is a problem and the issue is NOT related to the installation, he/she should escalate the issue to their PM (Project Manager). E.G. technician running late, technician sick, etc.
- If the issue is related to the Redbook procedures or the install itself, the installer must escalate the issue to the ROC. If the problem cannot be resolved by the ROC, the ROC will escalate the issue to the appropriate party.
- It is imperative for the technician on site to start the escalation process at the time the problem is discovered. This will ensure a quick/timely installation.

If any CVS store personnel requests the technician to leave the store for any reason, the technician should quickly clean up all equipment and materials without delay, leaving the store in a presentable manner. The technician should leave the building and contact the ROC.

#### **Dress Code for CVS ROC Vendors**

Our company follows a business casual dress code for all colleagues. These are general guidelines of acceptable and non-acceptable dress for store visits.

#### Acceptable business casual dress

- Khaki pants, Dockers, Dress pants, Slacks, Ankle length Capri Pants
- Appropriate jeans/denim (neat in appearance without tears, holes, or frays)
- Shirts: regular or banded collars, golf shirts, sweaters, turtlenecks, sweatshirts
- Dresses: appropriate length, with sleeves cut no shorter than the top of the shoulder
- Skirts: appropriate length and proper fitting
- Footwear: clean loafers, boots, flats, business casual shoes
- o Athletic shoes/sneakers (clean, tied and in good condition)
- o Vendor branded attire

#### Unacceptable dress includes, but not limited to:

- o Clothing that exposes the midriff
- Crop tops, halter tops, tank tops, spaghetti straps
- o Off the shoulder clothing
- o Shorts or skorts
- Dresses that expose the back
- o Sweat suits, sweatpants, spandex leggings and other form-fitting pants
- Hooded Sweatshirts
- o Athletic Jerseys
- o Exposed undergarments, revealing or transparent clothing
- o T-shirts
- o Distressed clothing (wrinkled, stained, dirty, torn, oversized, etc.)
- Flip flops, Beach shoes, slippers, open toed shoes, Crocs, sandals
- o Hats
- Visible piercings in body parts other than the ear
- Branded attire (non-Vendor)
- Advertising or messaging attire (non-Vendor)

The aforementioned guidelines are intended to convey the desire for tidy presentation of your field personnel, rather than serve as a document to limit personal expression and liberties.

Project Managers are responsible for monitoring these guidelines and communicating with colleagues about appropriate business attire.

#### **Recommended Tools**

- 13 mm socket and ratchet and/or adjustable crescent wrench
- 5/32" Allen key / wrench
- Flathead and Philips screw drivers
- Spare Cat5 Ethernet Patch cable
- Velcro for cable management
- Smart Phone with Camera and the ability to email photos

#### **Logging Out**

- When all tasks and testing are successfully completed the onsite technician **must** log out with the ROC.
- The ROC will request to speak with the Store Manager/Pharmacist at the site. Detailed questions regarding the installation and conduct of the site technician will be asked by the ROC.
- The ROC will be asking if you allowed the Pharmacist and Manager to do a bag check prior to leaving the Pharmacy and the store so make sure that you do.
- Upon satisfactory answers from the Store Manager/Pharmacist, a release code will be given to the onsite technician. The ROC will log the onsite technician out of the store in the ROC database.
- The release code must be recorded by the onsite technician. This is needed for billing.
- Failure to log in/out and obtaining the release code will delay payment.

#### **Change Log**

02-05-2020 Revised from 2019 Redbook

02-06-2020 Tracking will be to ViaTek for all equipment Except the Thermal Printer which will be shipped to Twinsburg Ohio

02-10-2020 REG - 6145-2TC 2925 Raven Black Printer added to equipment. Updated pictures of Thermal Printer & Cable for Thermal Printer added.

02-12-2020 Added images of Printer Ribbon Install after section 3.10

06-17-2021 Revised from 2020 Redbook

06-21-2021 Added Section 8 : Procedure to Determine Memory Amount

06-21-2021 Updated section 6.8 asking to take photos of return labels.

Updated section 6.11 asking to email photos of return labels with appendixes. 07-19-2021 Updated Section 8 for Register memory Replacement instructions Also added Appendix D specifically for Reg Memory counts.

7-28-2021 Updated page 52, section 8.6 to more accurately explain the scope of memory replacement.

SurePOS 360 Register Base Unit Base unit power cord 5 APC 600 UPS (Backup Battery) Toshiba TS Monitor Touch Screen Magnetic Strip Reader (MSR) TS Monitor Stand Cash Drawer Cash Drawer Core Blank Insert

Description of "New" Equipment



# Section 1: Arriving On Site

1.1	Upon arriving at the store, introduce yourself to the Store Manager (SM) or Main Site Contact (MSC) and specify the reason for your visit.
	<ul> <li>Verify the CVS store number and address with the SM/MSC.         <ul> <li>You are required to have a government issued photo ID, the Letter of Authorization and the SNOW ticket # from your project manager upon request by store personnel</li> </ul> </li> <li>Request the following from the Manager:         <ul> <li>Permission to use a CVS phone to call into the ROC to login (9-1-700-602-7159 option 6).</li> <li>Access to the location of the new equipment</li> <li>Access to the pharmacy (request the SM/MSC to escort you to the pharmacy and introduce you to the Pharmacist-in-Charge).</li> </ul> </li> </ul>
1.2	<b>Call into the ROC</b> : During this initial call the ROC will log you into the site and instruct you to locate the equipment if not yet located and to perform a register survey of <b>all</b> registers.
1.3	NOTE: Dialing 9-1-700-602-7159 option 6 only works on a CVS store phone. If however you cannot reach the Rollout Operations Center using this number through the store phone, please alert your vendor immediately to get in touch with the ROC.

# Section 2: Register Survey

2.1	Once you have confirmed the correct amount of register kits was delivered to the store, you will then perform a survey on <b>ALL</b> existing registers (FS & RX). If the register is powered off, attempt to power it on. Record the model and S/N. Report to the ROC it is in the process of booting up. The ROC will determine if you can work on other registers while it boots up or if you can disregard that register altogether. <b>IMPORTANT:</b> Survey information must be as accurate as possible otherwise this can cause a delay if the ROC flags the wrong register in the system to be replaced. Alert the ROC if you cannot determine the register ID or locate the model/serial number.	
2.2	SIGN ON - CHECK ID IF UNDER 27 FOR ALC/TOB         7       8       9       cancel         4       5       6       clear         1       2       3       Back         0       00       Enter         Space       Enter       Register         10:41 AM       8/4/16       **	
2.3	<ul> <li>For the survey, record this information from each register on the Appendix A – Survey and Replacement Sheet:</li> <li>a. The 3-digit register ID #</li> <li>b. Location (Front Store or Rx)</li> <li>c. Model # (Type)</li> <li>d. Serial number</li> <li>e. If the current Touch Screen monitor uses a stand or a swing arm (traditional or ball &amp; socket)</li> <li>The model and S/N information can be found in a number of places on the register base unit. See below for examples of where to find this.</li> </ul>	









2.4	During the survey if you identify any 4800-743 registers you will need to follow the instructions in Section 8 just after the appendixes
2.5	Once you print the receipt, record the FREE HEAP MEMORY xxxxxxx BYTES to the right of the register on the Appendix D sheet under Heap size Old/New. Left column is 'Old'.

# Section 3: Pre-assembly of Equipment







3.9	The 6145-2TC thermal printer is shipped in a separate box from the rest of the equipment. Locate the printer and unbox it.
3.10	Install the ribbon cartridge. Remove any packaging tape used to keep components from shifting during shipment. Make sure to position ribbon between the print head & guides.
	Note: You will be installing the paper roll during Section 4









# Section 4: Install of New Register











Connect cables *FROM* the I/O module *TO* the register base unit.



## **Section 5:**

## **Power-On and Setup of Register**



5.4	Immediately after you press the "4690 Terminal C	<b>lear"</b> button, a QWERTY keypad will
	appear. Do not type anything on this screen. This s	creen will disappear momentarily.
	When the keypad appears, this is confirm	nation the unit was cleared.
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	and the set was the set of the se	
	A DESCRIPTION OF A DESC	
	Leading Innovation >>>	Setup 02
	Version 2.17.1245. Copyright (C) 2016 American Megatr	ends, Inc.
	BIOS Date: 06/20/2016 10:29:25 Ver: 80KT200 CPU: Intel(R) Celeron(R) CPU 61820TE @ 2.206Hz Speed:	: 2200HHz
	LAN MAC ADDRESS : 24-2F-FA-14-7E-AB USB Devices total; 1-1-25, 1 MICE, 0 MASS, 5 MUBS	
	Booting from / work F1 F2 F3 F4 F5 F6 F7 F8 F9	F10 F11 F12
		0 p Bks
	Cap a     s     o     r     s     r     s     r     s       Sft     z     x     c     v     b     n     m     1	PgU Clar
	123 SPACE CLEATE + +	→ Pg0
5.5	While waiting for the unit to boot to the Z001 confi	guration screen, manage cables
	and/or tidy up the immediate area. Do not touch the	he screen until at the Z001
	configuration screen (typical boot up time to Z001	is from 5-10 minutes – ( <b>alert the</b>
	ROC if longer than 20 minutes).	
5.6	You will use the same register ID as the one that y	was replaced.
	At the Z001 screen, enter in 1 followed by the 3 dig	it register ID (1-X-X-X) and press S2.
	(Example: For register 12 key in 1-0-1-2, S2).	
	If you make a mistake entering the register ID, pr	ess S1 to backspace.
	IBM	
	7004	a register ID that was
		NOT flagged by the
	2 OFFLINE 3 MESSAGE PENDING	ROC, you will receive
	1 2 3 S1	a "W368 Load Type:
	4 5 6 S2	OS Mismatch" error.
		error contact the ROC
		immediately for
		assistance.



5.10	Be advised that there will be a large black box on the right side of the screen. This is	
	normal. If the image is stretched to fill the entire screen, alert the ROC as the touch	
	calibration is designed for a 4:3 aspect ratio and not 16:9. NOTE: If you do not use	
	the new VGA and USB cables, this will result in a screen calibration issue.	
	NOTE: Stickers or paper taped to any part of the front of the TS monitor may cause the unit to no respond correctly to touch. If that is the case, remove them and attempt to use the TS monitor.	o ot at
	Alert store staff that any stickers or flyers will have to be moved elsewhere.	
5.11	Have the employee now test:	
	<ul><li>Scanner</li><li>Printer</li></ul>	
	Cash drawer (smooth operation)	
	RxConnect application opens and is not in Offline mode (pharmacy only)	
5.12	Record the S/N of the newly tested base unit onto the <b>Appendix A – Survey and</b>	
	<b>Replacement</b> sheet on the line across from the replaced unit.	

5.13	Have store personnel open the cash register. Remove tape from stop and move stop to
	the back of the drawer.
5.14	Call the ROC and report when the first register is fully installed and tested.
	<ul> <li>For shipments of 1-4 register kits, call the ROC when the first and last registers are installed and tested.</li> <li>For shipments of 5 or more registers, call the ROC when the first, half, and last registers are installed and tested.</li> </ul>
5.15	To adjust the monitor's volume, rest your finger on the up or down arrow until solid blue, then tap the up or down arrow until the volume menu display appears. Adjust as needed.
	Volume Left Hand Volume Back Back Deven Up Exit Exit Space Time In/Out Exit Left Hand Component Space



# Section 6: Packing Up Old Equipment



<del>6.4</del>	Place the old printer in the box the new printer came in and place the A.R.S. label
	going to Twinsburg over the old label. Fill in the "From" line with the CVS Store #.
	Do not place labels on boxes until <u>after</u> installation is complete.
	*DO NOT place printer in over pack box headed to ViaTek*
6.5	Also put any cables into the box the new UPS came in.
6.6	Place old monitor stand in the box.
6.7	Pack the remaining equipment in the box neatly. Use filler to keep the contents of the over pack box from shifting during transit. This equipment will be shipped to a reseller and needs to arrive intact and functional. Use extra packing tape to ensure the box does not come undone.

6.8	Use the included <b>A.R.S.</b> shipping label to <b>ViaTek</b> and affix over the old shipping label.
	Fill in the "From" line with the CVS Store #.
	Do not place labels on boxes until <u>after</u> installation is complete.
	Take photos of the labels on the boy sealed and ready for shinning (tracking number
	must be readable)
	must be retutuble).
6.9	Check that the boxes with the old equipment has a label with
	"NON-SPILLABLE BATTERY" attached to the outside of each of the over pack
	boxes. This is required for the shipment of lithium batteries via mail carrier.
	Use the included sheet on page 40 or use a permanent marker to write "NON SPILLABLE BATTERY" on the exterior of the over pack boy if there is no
	marking/labeling currently
6.10	Clean up any trash and debris from the install. Work with the manager to relocate the
	boxes to a suitable location where UPS can pick up. Advise the manager to have UPS
	pick up boxes during next delivery.
	Do NOT leave boxes in areas that will hinder store operation.
6.11	Email photos of Appendix A and C, as well as the photos of the return labels on the boxes to ROC19@CVS.COM prior to calling in.
	Subject = ID404 Store XXXXX
	Call the ROC after cleanup. The ROC will need to speak with the manager and/or pharmacist to confirm equipment functionality, work area clean up, outbound packages ready for pickup.
	At this time, once the work is completed, the ROC will issue a release code to you.

## Section 7:

## **Monitor Swing Arm Installation**

7.1	In order to provide a consistent user experience to store staff, technicians will re-use
	swing arms for mounting purposes whenever discovered. Any monitor stand deemed
	unnecessary due to a swing arm will be shipped back to CVS' warehouse for later use.
	Alert the ROC to fax a return shipping label to you.
7.0	
7.2	Some monitors are installed on a swing arm. Depending on what type of swing arm
	you have, you may or may not need the swing arm adapter plate. See example of
	swing arms below.
	Figure A:
	Traditional
	swing arm
	Figure B:
	Ball-and-Socket arm
7.3	If it is determined that the register you are replacing has a traditional swing arm
	(Figure A), then alert the ROC and further instructions will be given.
74	$\mathbf{I}(\mathbf{r}_{1}, \mathbf{r}_{2}, \mathbf{r}_{2},$
7.4	m v 100 mm) and can be used on the new Tachiba widescreen monitors (not
	nint x 100 min) and can be used on the new Toshiba widescreen monitors (not
	VESA adapter
	plate
	•
	ByAMI C







7.13	Once you have mounted the swing arm/ball & socket monitor, return to section 3.9 to
	continue with pre-assembly of register.

			Appendix A - Survey and Replace	cement Sheet		Email to: ROC19@CVS.CON	Λ
Store #	‡ / Site ID	D:				Date:	
Tech N	ame:				-	Cell Phone:	
		Existing	g Register Equipment (OLD)		-	New Register	Equipment
Register	FC /Dv2	Model Type	S/N	Stand / Swing arm /		S/N	Installed / Extra
	F3/KX!	WoderType	371	BQ3 AIIII	Replaced	5/14	/ Delective:
					with:		
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## Appendixes

CVS Rollout Operations Center | Phone 9-1-700-602-7159, option 6 | Email: ROC19@CVS.COM

#### Appendix B - Final Check prior to powering on new register

- □ Register ID flagged by ROC
- □ UPS
  - Internal battery ground wire connected
  - UPS set to "On"
  - Base unit power cord into "Backup Battery + Surge Protection" on UPS
- □ Monitor:
  - MSR installed
  - VGA cable to VGA port
  - USB cable to USB port A
- □ Honeywell Xenon 1900 scanner
  - USB cable to USB port B
- Cash Drawer
  - Packaging tape removed from inside of cash drawer
  - Cable connected to CD1 port
  - Cash Drawer Blank Lock Insert installed
- □ Payment Terminal (Debit card reader)
  - Yellow USB cable to USB port C on base unit
  - ETHER 1 to wall jack
  - ETHER 2 to Ethernet port on base unit
  - COM 2 to Serial port B on base unit
- □ Thermal Printer
  - Packaging tape removed from inside of printer
  - Ribbon cartridge installed
  - Paper roll installed
  - Cable to red 24v USB port E

NOTE: There are multiple points of failure during boot up. Perform side work as needed however check the register every 15 minutes to ensure the boot up process is continuing and not stopped at an error point. Alert the ROC immediately if you believe the register has stopped during boot up and is not progressing. Use the included Addendum to determine approximate wait times during the boot up process.

## **Appendix C – Outbound Shipping Labels – Email: ROC19@CVS.COM**

Store #	
Tech Name	
Date	

## UPS Tracking #

## Appendixes

				Appendix	et						
Store # / Store	Site ID:			Email to: ROC19@CVS.COM							
Tech Nam	ne:										
		•	Existing Re	egister Equipn	nent (Just 4800-743s)						
Register Number	Model	Туре	S/N			Heap size	e Old/New				

# NON-SPILLABLE

## **Section 8**

## Procedure to Determine Memory Amount

8.1	Have the store manager sign on to the register.						
8.2	Select the "Sales" tab.						
8.3	Select "Item #" button						
8.4	Type twelve 9's and press enter.						
8.5	A report prints out.						
8.6	At the top of the report is the verbiage "FREE HEAP MEMORY XXXXXXX BYTES". Record this info on the Appendix D sheet. This must be done for every 4800-743 register. At the bottom of the report is the verbiage "EGHRLXXX" - the 3 digit number is the register number, in our picture that number is "EGHRLLXXX" - the 3 digit number is the register number, in our picture that number is "EGHRL006" - register 006 The Goal is to have 4 GB of memory in each 743. If there are any 1 GB or 512 MB sticks, you will replace them with a 2 GB stick. Also fill any empty slots.						
8.7	If the store # is not printed on the receipt, write it at the top before taking the picture.Take a photo of each receipt and send it to ROC19@CVS.COMSubject = ID404 Store XXXXX						
8.8	Sign off register.						

## Section 8.1

## How to Disassemble the (IBM POS Sure 743)

8.9	Power down the register	
	NOTE: It will not be necessary to disconnect any cables from the back.	
8.10	Take off front face plate. This is done by pushing in the tabs on the left and right front sides of the metal case, then pushing the top center tab (inside the door) which allows the cover to be tilted out and lifted up.	
8.11	Turn the black knob HORIZONTAL to unlock system tray.	



## Section 8.2

## Install New Memory Module and Re-Assemble Register

8.13	Locate existing memory modules. You should notice two tabs on either side of the memory slot as shown in the picture below. Press each tab down and away from the memory slot. If done successfully, the memory should pop out and once both tabs are away from the memory module you can lift the old memory.
8.14	Install new memory module by matching up the notch on the memory stick with the notch on the memory slot. Gently and firmly push the memory module into the slot. As the memory module is being pushed, the two tabs should snap and hold the memory module into place.
8.15	Slide tray back in until blue tab locks back into place. <mark>Turn black knob VERTICAL to lock system board in place.</mark> Put front face cover back on.
8.16	Determine new memory amount by following section 8.1 through 8.6. Record new "Free Heap Memory" on Appendix D under Heap size Old/New. Right column is the 'New' section.
	The ROC will ask you for the register numbers and before/after Heap memory values.

## Section 8.3

## **Package Old Memory for Return**

8.17	Place all of the old memory that you removed from the Registers into the bubble wrap envelope.
8.18	Place this anywhere in the UPS box with the old cables
8.19	If there are any unused sticks notify the ROC as they will need to be returned to the warehouse in Twinsburg OH.

| ell Phone: | New Register Equipment | Installed / Extra<br>S/N / Defective?   |   |  |   |   |   
   
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   |   |   |
|            |                        | Stand / Swing arm /<br>B&S Arm  |   |  |   |   |   
   
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|            | Existing Reg           | Model Type  |   |  |   |   |   
   
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   |   |   |  | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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|            | Tech Name: Cell Phone: | Tech Name:       Cell Phone:         Existing Register Equipment (OLD)       New Register Equipment | Tech Name:         Cell Phone:           Existing Register Equipment (OLD)         New Register Equipment           ID         Fs/Rx?         Model Type         Stand / Swing arm / Swing arm / Sking arm / Sking arm / Defective? | Tech Name:         Cell Phone:           Register         Existing Register Equipment (OLD)           ID         FS/RX?         Model Type         S/N         Installed / Extra           Register         S/N         BasS Arm         Replaced         Installed / Extra           ID         FS/RX?         Model Type         S/N         Installed / Extra | Tech Name:         Cell Phone:         Register Equipment (OLD)         Register Equipment (OLD)         Register Equipment (OLD)         Register       Stand / Swing arm/<br>B&S Arm       Cell Phone:         ID       FS/Rx?       Model Type       S/N       Installed / Extra         Replaced       with:       Replaced       with:       Installed / Extra | Tech Name:       Existing Register Equipment (OLD)       Cell Phone:         Register       Existing Register Equipment (OLD)       New Register Equipment         Register       S/N       S/N       Installed / Extra Installed / Extre Installed / Extre Installed / Extra Installed / Extra Installed | Tech Name:         Cell Phone:         Existing Register Equipment (OLD)         Register Equipment (OLD)         In Existing Register Equipment (OLD)         Register       Sand / Swing arm/<br>BRSArm       Cell Phone:         In FS/RX3       Model Type       S/N       S/N       Installed / Extra 1         In FS/RX3       Model Type       S/N       S/N       / Defective?         In P       P       P       P       P       P         In P       P       P       P       P       P       P         In P       P <td>Tech Name:         Cell Phone:         Register Equipment (OL)         Register Equipment (OL)         Register Equipment (OL)         Register       Sand / Swing arm / S/N       Sand / Swing arm / S/N       Andel Type         In       In       S/N       S/N       / Defective?         In       In       In       In       S/N       / Defective?         In       In       In       In       In</td> <td>Tech Name:         Tech Name:         Existing Register Equipment (OLD)         Register Equipment (OLD)         Register Equipment (OLD)         Register       Stand Swing am/<br/>BS_SAm         Register       Site Register Equipment         In I       S/N       Site Register Equipment         In I       In I       S/N       Installed / Extra         In I       In I       In I       S/N       Installed / Extra         In I       In I       In I       In I       In I         In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I</td> <td>Tell home:         Fishing Register Equipment (OL)         Register Equipment (OL)         Register       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   Sand / Swing am/       Sand / Swing am/       Sand / Swing am/         Index       Sand / Swing am/       Sand / Swing am/       Sand / Swing am/         Index       Index       Sand / Swing am/       Sand / Swing am/       Sand / Swing am/         Index       Index       Sand / Swing am/       Sand / Swing am/       Index       Index         Index        Index       Sand / Swing</td> <td>Tech Name:         Tech Name:         Sisting Register Equipment (OL)         Sisting Register Equipment (OL)         Register Equipment (OL)         I sisting Register Equipment (OL)         Register Equipment (OL)         I sisting Register Equipment (OL)         Register Equipment (OL)         I sisting Register Equipment (OL)         I s</td> <td>Tech hame:         Fight regulation (OL)         Existing Register Equipment (OL)         Sing Register Equipment (OL)         <th <="" colspan="6" td=""><td>Tech Name:         Tech Name:         Existing Register Equipment (OLD)         Stand State Tech Name:         Stand State Te</td><td>Ideal Production         Existing Register Equipment (OD)         Sting Register Equipment (OD)         Sting Register Equipment (OD)         Register Equipment (OD)       Stand Statum       Statut       Call Plane:         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut       Statut         In the second statut       <t< td=""><td>Text if is factored in the sector of the se</td><td>Text in the state of the sector of th</td><td>Inclusion:         Continue:         &lt;</td><td><math display="block">\begin and the form the form</math></td><td>Tech Name:           Tech Name:         Cell Plone:           Angle: Stating Register Eduriment (OD)         Non-transmission      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Equipment (OL)         Register Equipment (OL)         Register Equipment (OL)         Register       Sand / Swing arm / S/N       Sand / Swing arm / S/N       Andel Type         In       In       S/N       S/N       / Defective?         In       In       In       In       S/N       / Defective?         In       In       In       In       In | Tech Name:         Tech Name:         Existing Register Equipment (OLD)         Register Equipment (OLD)         Register Equipment (OLD)         Register       Stand Swing am/<br>BS_SAm         Register       Site Register Equipment         In I       S/N       Site Register Equipment         In I       In I       S/N       Installed / Extra         In I       In I       In I       S/N       Installed / Extra         In I       In I       In I       In I       In I         In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I       In I       In I         In I       In I       In I       In I       In I       In I | Tell home:         Fishing Register Equipment (OL)         Register Equipment (OL)         Register       Stand Swing and 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<td>Ideal Production         Existing Register Equipment (OD)         Sting Register Equipment (OD)         Sting Register Equipment (OD)         Register Equipment (OD)       Stand Statum       Statut       Call Plane:         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut       Statut         In the second statut       <t< td=""><td>Text if is factored in the sector of the se</td><td>Text in the state of the sector of th</td><td>Inclusion:         Continue:         &lt;</td><td><math display="block">\begin and the form the form</math></td><td>Tech Name:           Tech Name:         Cell Plone:           Angle: Stating Register Eduriment (OD)         Non-transmission           Angle: Stating Register Eduriment (OD)         Non-transmissinter (Colspa="2")           Angle: Sta</td><td>Tech Name:           Tech Name:         Cell Plone:           Setting Register Equipment:           Negle         Sale         Name:         Cell Plone:           Negle         Sale         Sale         Name:         Name:         Name:           Negle         Sale         Sale         Sale         Name:         Name:         Name:           Negle         Sale         Sale         Sale         Sale         Name:         Name:           Name:         Sale         Sale         Sale         Sale         Name:         Name:           Name:         Sale         Sale         Sale         Sale         Name:         Name:           Name:         Sale         Sale         Sale         Sale         Sale         Sale           Name:         Sale         Sale         Sale         Sale         <td< td=""></td<></td></t<></td> |                   |                   |                   |                   |                   | Tech Name:         Tech Name:         Existing Register Equipment (OLD)         Stand State Tech Name:         Stand State Te | Ideal Production         Existing Register Equipment (OD)         Sting Register Equipment (OD)         Sting Register Equipment (OD)         Register Equipment (OD)       Stand Statum       Statut       Call Plane:         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut         Register Equipment (OD)       Statut       Statut       Statut       Statut       Statut         In the second statut       Statut <t< td=""><td>Text if is factored in the sector of the se</td><td>Text in the state of the sector of th</td><td>Inclusion:         Continue:         &lt;</td><td><math display="block">\begin and the form the form</math></td><td>Tech Name:           Tech 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Appendixes

## **Appendix C – Outbound Shipping Labels – Email: ROC19@CVS.COM**

Store #	
Tech Name	
Date	

#### UPS Tracking #