HungerRush™

Account Name	Account #	Installer Name	Account Contact Name
	Date of Install		**Account Contact Phone #**
	/ /		

PRE-INSTALL CALL: <u>Must be made no later than 24 hours ahead of arrival on-site.</u>

Date of Call	Time of Call	Name of Contact

Objectives	Completed? Yes ✓ No: Explain
Agree upon installer arrival time	
Obtain verbal verification **building has electricity**	
Obtain verbal verification **CAT5 cabling ready**	
Obtain verbal verification **countertops ready**	
Obtain verbal verification **internet ready**	

PRE-INSTALL WALK THROUGH

Objectives	Completed? Yes ✓ No: Explain
Confirm building is ready for install	
Confirm boxes are unopened	
Confirm inventory matches equipment list	
Identify where stations and network components will go	
Take pre-install photos of **each** station's location and the office/network area	

INSTALLER ONLY
CHECKLIST

Steps	Objectives	Completed? Yes ✓ No: Explain
1	Plug in Firewall	
2	Setup Station 1	
3	Contact Remote tech and Dial them in.	
4	Setup Sub Stations	
5	Keep in comms with Remote Tech, Dial in each substation.	
6	Physically place equipment in each location, plugging in peripherals and zip-tying components on top of the counter, leaving room for movement below sight lines.	
7	Clean up site, removing any boxes and cable tie clippings and leaving all stations CLEAN.	
8	Take photographs of all stations and peripherals, and photographs of the crew for CRM/SF.	
9	Obtain final signatures for this installation checklist.	
10	Email Signed Checklist and Photo's to InstallRevention@hungerrush.com	

INSTALLATION ACKNOWLEDGEMENT

I hereby acknowledge that my Hungerrush hardware set up is completed and tested.

Customer Signature: _____ Date: _____

Installer Signature: _____ Date: _____

This guide is to be used for remote installation of Hardware for the Revention POS

Pre-install

- Upon arriving at the location, please verify all equipment is present invoice will be sent with job specs
- Network cables should be run and terminated prior to arrival, unless prior agreement has been made for onsite team to full fill.
- The location for the station 1 should be the least used station as it is the Server and main terminal Support will take over when they call customer support. Confirm with client the best location for the Station1. Station1 will need the keyboard and mouse connected.

Starter Kit Provided

These items include patch cables, extra rolls or thermal paper, zip ties, snips, screwdriver, cable tester.

Firewall Router

- Place firewall/router

- o We use the Dream Machine from Ubiquiti; this device will come pre-configured with the Lan scheme 192.168.192.0/24
- There should be a home run from the modem to the Wan1 Port on the Device.
    - o Most of the time the router will reside next to the modem.
- Lan 1 is for the Station 1, all other ports can be used for POS network devices
    - o If more than 8 devices an addition switch need to be installed under the router.
    - o Use Port 8 to bridge the router to the switch
- The Ubiquiti Dream Machine is the device on the top, if there needs to be a 16 port switch you should connect it like the image below:

The main Station, (Revent1) will need to be connected to the battery back up

The substations should use the power regulator seen below

Set up Station1

1. Power Button and DC in
2. USB ports for CC device and flash drive
3. COM1 used for printer attached to station

4. LAN
5. USB for Keyboard and mouse if the station requires.
6. Cash Drawer connection

Assembly and connecting CC device
CC terminal and power supply come in these boxes:

1. Power supply
2. Vx805 CC device
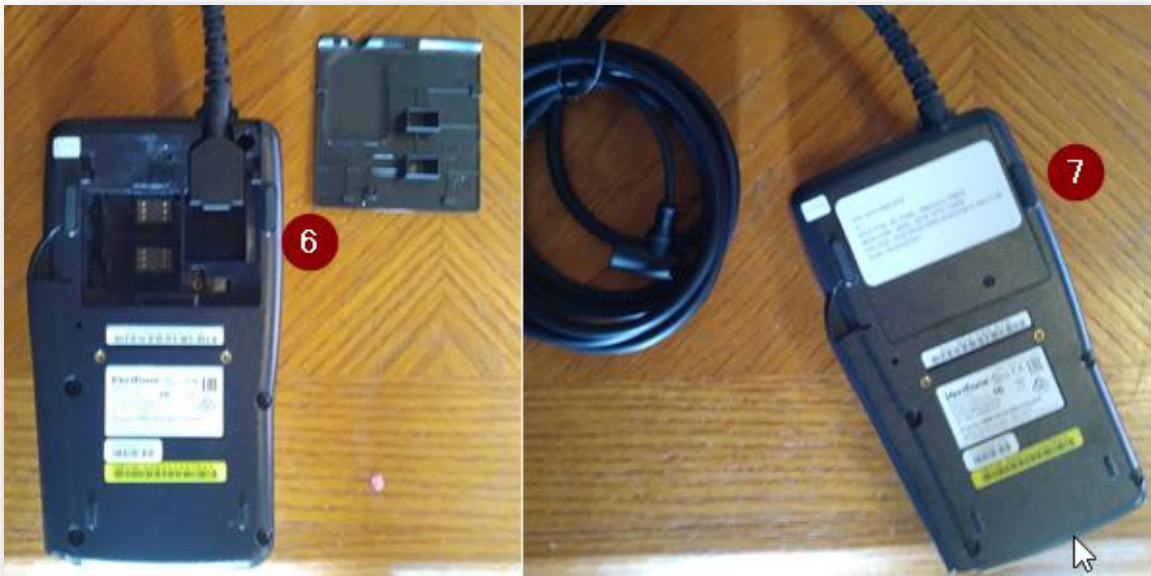3. USB connector and power connection (USB connection #2 above)

4. The back panel of the CC device needs to be removed. There is a small screw holing it in place.
5. The panel slides off like a battery panel

6. Connect the USB cable to the back of the device
7. Re-secure the back cover over the connection

8. On the USB end of the cable is the power supply connection.
9. The power supply connects in this manner.
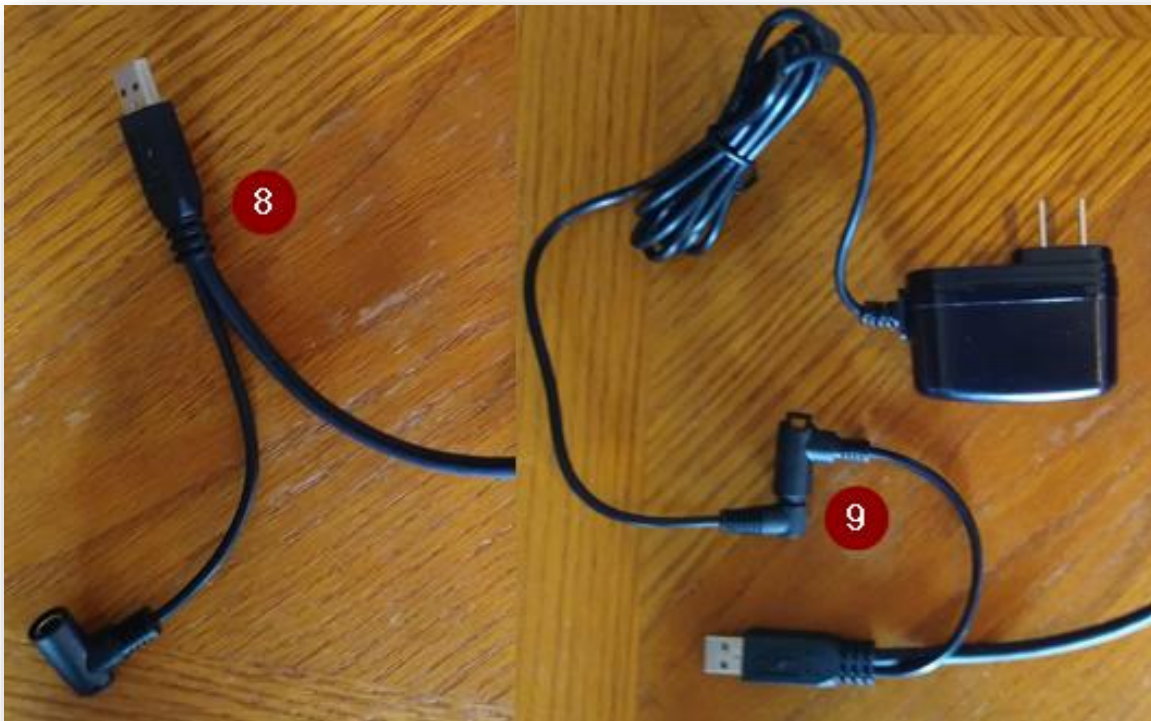
10. Run the cable up through the bottom of the base and connect it to the terminals USB slot.

Cash Drawer:

1. Locate Cash Drawer
2. Locate cash drawer cable

3. Turn the cash drawer over
4. Locate the serial connection on the under side of the cash drawer

5. Cash drawer cable should connect like this, RJ11 will run up the back of the Terminal and connect in the Cash Drawer to the correct port (number 6)

Printers:

Station Printers:

T88

1. Identify the printer (T88 thermal printer)
2. Connect Power Supply
3. Connect Serial cable (found inside the box with the POS terminal)

T20 Thermal

1. Locate the T20 Printer
2. Tan 9pin cable connects to the back of the printer, the black adaptor is used to connect the tan 9pin cable to the back of the POS terminal (COM1)(number3) in image below

The cable should run up through the bottom of the station and connect to the designated Ports

Once all the devices are connected, it will look like this:

Once the devices are connected, power on the station and start Revention software.

Contact your Revention support staff so they can remote into the station to begin configurations.

Once station is setup, replace the back cover

- Revention Installation Department takes pride in a clean and tidy Install
  All cables are either tucked away or zip tied to ensure a clean look
  Please see attached pictures for examples

Front View

Back View

All Stations are set up the same way. If they have a printer, cash drawer or CC device may vary.

Each install will need photos of:

Each station as it sits on the counter, front and back

The network router and switch

Please note anything out of the ordinary