

Network Engineering Technologies 3140 Deming Way Middleton, WI 53562 www.nettechnology.com

Vendor: 60426 Purchase Order: 639752-1296772-07044 Work Order: 1296772 Service ETA: 5/12/2021 7:30 AM *Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy

Site Number: 07044

Location: Pharmacy

687 Johnson Ferry Rd. Marietta, GA 30068 (770) 977-9220 Technician InformationTechnician Name:Thishawn BessorTechnician Phone:(347) 777-2900Techs Manager:Vendor Manager

Manager Phone:

4058021262

Site Contact: Store Manager Manager

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET Please Call: 1 608 827-2270 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 5/12/2021 7:30 AM

Scope of Work



Network Engineering Technologies 3140 Deming Way Middleton, WI 53562 www.nettechnology.com

Vendor: 60426 Purchase Order: 639752-1296772-07044 Work Order: 1296772 Service ETA: 5/12/2021 7:30 AM *Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

Hard ETA - CVS Windows 10 to Linux Upgrade Project - Wellness Location

NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. Do not auto log in.

CALL CVS_ROC 888-401-4601, Option 4.6 for Minute Clinic **In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC. At log out, ROC will provide you a log out code.

If the store personnel question the validity of this visit, the manager can call 866-528-7272, Option 1.4 (CVS Helpdesk) or can reference this CVS Help Desk ticket number: INC9624272 (valid through June 2021)

PPE requirement: Use of Face Masks or Cloth Face Covers

SOW: Upgrade Health Hub Workstations from Windows 10 to Linux as described in the Redbook. There will be a USB thumb drive shipped to each location in a pink bubble envelope with an ARS return label. Tech will need to keep each thumb drive and ARS return label to ship thumb drives back. Tech will be provided with a universal Admin and Decryption password.

WKS QTY - (confirm with ROC)

1 - Wellness -- IMPORTANT - need to start with Wellness workstation first. If there is more than 30min delay in getting access to the Wellness PC, this may result in a failed visit and will need to reschedule.

1 - Care Concierge

0 - Minute Clinic Room (xx)

Materials:

-cable tester

-cable toner

-label marker

Required Pictures:

- Thumb Drive
- Overview of each workstation upgraded
- Photo of each workstation screen after install
- Photo of test print for each workstation upgraded
- Photo of return shipping label

Call NET for any questions or concerns onsite.

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution



Network Engineering Technologies 3140 Deming Way Middleton, WI 53562 www.nettechnology.com Vendor: 60426 Purchase Order: 639752-1296772-07044 Work Order: 1296772 Service ETA: 5/12/2021 7:30 AM *Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

Parts List. Total Parts: 2		
PartName	Used	QTY
Bid	Yes	2
Trip Charge	Yes	1

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.