



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 654581-1319661-00428
Work Order: 1319661
Service ETA: 10/5/2021 3:00 PM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 00428
Location: Pharmacy
1301 Ulster Ave.
Kingston, NY 12401
(845) 336-5955
Site Contact:

Technician Information

Technician Name: Walter Arenas
Technician Phone: (201) 724-2643
Techs Manager: Vendor Manager
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info:

Please Call: 1 608 827-2270 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 10/5/2021 3:00 PM

Scope of Work

CVS Register 2021 Project

At Login: **In order to ensure accurate onsite times, tech will need to log in with NET Support at (608) 827-2270 **DO NOT AUTO LOGIN.** and then immediately log in with CVS ROC CALL CVS_ROC 888-401-4601, Option 6

At Logout: log out with CVS ROC CALL CVS_ROC 888-401-4601, Option 6 ROC will provide you a log out code. NOTE ROC Support Hours are from 8AM EST to 7:30PM EST. If you are logging in close to 5PM EST, you may be cutting it close

If the store personnel question the validity of this visit, the manager can call 866-528-7272, Option 1.4 (CVS Helpdesk) or can reference this CVS Help Desk ticket number: October INC11842353

PPE requirement: Use of Face Masks or Cloth Face Covers

**Tech should preassemble all Registers/Equipment in the stockroom or out of customer views

**Tech can box up old Equipment while waiting for New Registers to reboot, but PLEASE DO NOT Put the Return Labels on the Registers being shipped back until all Registers have confirmed up and working

SOW: Tech will replace Registers as described in the Redbook. Existing 742 model registers may be located in the Pharmacy or Front Store. Tech will need to work with CVS ROC to identify specific units that will require replacement. Note it will be important that tech records old serial numbers of each register replaced on Appendix provided.

Techs will need to replace some Register Memories too base on what was sent to site and per the completed survey. Please confirm the actual Register Number with CVS ROC where these will need to be replaced.

Tech will need to replace some Receipt Printers too based on what was sent to site. Please confirm the actual Register Number with CVS ROC where these will need to be replaced.

Required Scope of Work:

Register Replacement QTY - 1



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Register Memory Upgrade QTY – 1

Affected Register # 3

Register Receipt Printer QTY - 0

Affected Register # 0

Materials:

- cable tester
- cable toner
- label marker
- basic hand tools

Required Pictures:

1. Each register unit replaced
2. Overview photo of area
3. Return shipping label
4. Appendix A
5. Appendix C
6. Appendix D (Not required if no Memory Upgrade)

Call NET for any questions or concerns onsite.

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().**

Resolution

Parts List. Total Parts: 4

PartName	Used	QTY
CVS Register Install	Yes	1
Trip Charge	Yes	1
CVS Register Memory	Yes	1
POS_Printer	Yes	0



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Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.

REQUEST FOR QUOTE