

TO: Store Managers

FROM: Ryan McNeil

RE: 2022 BOPIS Printer Install

DATE: May 1, 2022

Please accept this memo along with the technician's State Driver's License as temporary CVS identification. The technician will be working in the Front Store to install a BOPIS Zebra printer as per the store communications sent to you previously by CVS Store Operations.

As a reminder, ***Exit inspection is required of all items including trash, supply boxes and tool boxes.***

This authorization is valid from May 1, 2022 to May 31, 2022.

If you have any questions regarding the person's identity or the work that he/she will be performing, please call one of the following:

1. CVS Helpdesk @ 1-866-528-7272
 - a. 2. Select Option 1 for Store System Issues or Password Resets
 - b. 3. Select Option 4 for Hardware Issues Such as Registers, Scanners, Printers and Phones
 - c. Reference INC15013884

Technician will be installing the zebra ZD421 wireless printer in the front store. Printer will be installed behind front Register counter.

FYI: The Helpdesk will need you to reference an IN ticket number that the technician will be able to provide you, if the technician does not have the INC ticket number, the Helpdesk will still need to be called so further investigation can take place.

Thank you,
Ryan McNeil
Analyst, Store Tech Services
CVS Rollout Operations Center
Phone 401-770-6664