



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 651191-1314492-06024
Work Order: 1314492
Service ETA: 9/2/2021 3:00 PM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: CVS Pharmacy
Site Number: 06024
Location: Pharmacy
1100 E. Lindsey St.
Norman, OK 73071
(405) 321-0226
Site Contact:

Technician Information

Technician Name: Eddie Cutliff
Technician Phone: (405) 317-6013
Techs Manager:
Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1.608.827.2270 *Your call will be handled in the order received* The following login information is needed: name, callback number (mobile), work order #.

Scheduling

1 billable technician required Arrival Time: 9/2/2021 3:00 PM

Scope of Work

CVS - Broadband Router 2021

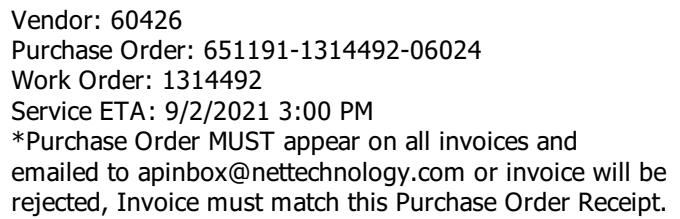
NET techs will LOG IN/LOG OUT LIVE by calling (608) 827-2270. DO NOT AUTO LOG IN*
CALL CVS_ROC 888-401-4601 (from a STORE PHONE), Option 1.1 for Broadband **In order to ensure accurate onsite times, tech will need to log in with NET Support and then immediately log in with CVS ROC and vice versa. If there is more than 15min time discrepancy between the NET and CVS onsite time, we will use the login/out times provided by ROC.

If the store personnel question the validity of this visit, the manager can call 888-401-4601, Option 1.1 (CVS-ROC) or can reference this CVS Help Desk ticket number: INC11014686 (AUGUST 2021)

PPE requirement: Use of Face Masks or Cloth Face Covers

PLEASE NOTE- TECHS TO SUPPLY PATCH CORDS- STEP ONE BELOW WILL NOT APPLY

1. After logging in with ROC, locate pink patch cable that was sent to the store (WILL BE USED TO CONNECT TO ROUTER ON THE RACK SIDE)
2. Locate Broadband modem (typically located in the manager's office near the rack or at the demarc)
3. Connect Broadband modem to port G0/2 on the Cisco 2911 Router as per CVS Redbook.
 - A. If modem is located near the Cisco 2911 router (rack) - use the pink patch cable to connect directly
 - B. If modem is located at the demarc - tech can use any available red 500 series jack (if cable test pass) to make the correction. 500 series jack run from demarc to data rack. On the rack side - use the pink patch cable to make the connection to the router.
 - C. If not found or located anywhere else - let the ROC know
4. IMPORTANT- If the modem is installed in Managers Office at data rack, Modem MUST be connected to the UPS battery backup connection. If the modem is installed at the demarc this will not apply. If no available ports on UPS, tech can plug into next available power source. This information will be reported to NET at log out. Take photo of modem power connection to UPS
5. Reboot the modem.
6. Label modem "CVS Retail BB" and label both the modem patch cord cable (Pink) "CVS Broadband Cable", and the Modem Power Cord: "Modem Power". Labels should be affixed to the cables approximately 12-inches from the Modem side.
7. Take 4-5 required photos:
 - a. Close-up of front of modem (showing entire unit, with indicator lights)
 - b. Close-up of back of modem (showing entire unit, with patch cord connected and showing LABELS)



- DSS INSTRUCTIONS: Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxxx]" where xxxxxxx= WO ID found on Purchase Order; 7 digits long, starts with a 1. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution	

Parts List. Total Parts: 4		
PartName	Used	QTY
Broadband Install	Yes	1
TripCharge	Yes	1
CVS Broadband Install - Scenario B (Compucom)	Yes	0
Patch Cords	Yes	0

Customer Signed Copy