



Incident #: 200119986

Customer Reference #: 3120172

Site Name: BADGER DAYLIGHTING

Site Contact:

Address: 17311 S MAIN ST

GARDENA California 90248

Site Phone:

Please call (281) 668-3211 immediately upon arrival to check in.

Scheduled Date and Time: 7/19/2021 11:45:00 AM

Scope of Work:

Reported Issue(s): SERVICE DOWN

Scope of Work (Detailed description of work needed): We need a tech to install the 3 Meraki sent to the site. We want him back specifically because he did the survey to determine Meraki locations and also the extensive cable runs to get them installed. Its possible the IW has been tampered with so we want to check out his work to see what remains.

Special tools needed (Other than standard tools): laptop with internet, ethernet and console cables, inside wiring tools

***** IMPORTANT Message on COVID-19 Requirements*****

By accepting this work order, all Tech Americas technicians agree to wear surgical or cloth masks while on-site and during the entire running time of the dispatch. Be prepared to follow acceptable social distancing measures and all official CDC COVID-19 related guidelines.

(**TOOL REQUIREMENTS **)

Technicians MUST carry the tools below for every dispatch:

- Laptop w/serial port or USB-to-serial adapter
- 4G Wireless card or MIFI, Hotspot or Tethering device.
- Console cable
- Cable toner
- Punch Down tool
- Lineman's Handset with Clips (AKA Buttset)
- Cable Crimper for mid-range copper connectors
- Electrical Multimeter
- 300' CAT5e Cable
- Cross-connect wire
- 6' to 8' ladder
- RJ-45 Jacks
- Modular Plugs
- Standard power drill

, BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS

***** COLLATERAL *****

-Pictures

-Signed off WO

Must be sent right after execution at documents@tech-americas.com

***** COLLATERAL *****

* BEFORE AND AFTER PICTURES

* Pictures of each equipment/devices installed

* Pictures of cable runs completed including the terminations

* Work order sign off

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Site Phone:

Technician Name: _____

Arrival Time: _____

Service Date: _____

Departure Time: _____

I certify that all work was completed as described by the Scope of Work above.

I will submit all photos and documentation to documents@tech-americas.com within 24 hours.

Technician Signature: _____

Customer Signature: _____