

Incident #:117373Customer Reference #:TJ Maxx - T0351Site Name:TJ Maxx - T0351Site Contact:Karen Phifer-BennettAddres:1536 Southlaske Pkwy.

Morrow Georgia 30260 770-961-5281

Please call (281) 668-3211 immediately apon arrival to check in.

Site Phone:

Scheduled Date and Time:

7/26/2021 7:00:00 AM

Scope of Work:

TJ Maxx - T0351 1536 Southlaske Pkwy. Morrow, Georgia 30260

MATERIALS WILL BE SENT TO THE ASSIGNED TECHNCIAN Estimated time completion: 3-4 hours MOOD MEDIA DIRECT LINE: 607-524-3271

PLEASE READ BELOW REGARDING DELIVERABLES

A very important aspect of the deliverables for this project requires to use Sticky Notes containing technician's name, store name and store number. Unfortunately, many of our techs have failed to do so, applicable immediately, any pictures sent to Tech Americas without sticky notes clearly visible and readable will require the technician to go back to the store (a their own expense) to take said pictures and send them to Tech Americas to properly close the ticket. Failure to do so risks payment of the job in question.

Instructions for Pictures:

Please use a Sticky Note on each picture you are taking, it needs to be handwritten (Photoshop or any kind of picture editing is NOT allowed). Please include on the sticky note : Store name/Store number and technician name. Each picture must have the sticky note.

FAILURE TO FOLLOW THE BELOW ON SITE STEPS COULD RESULT IN A REDUCTION IN PAY OR POSSIBLY NO PAY FOR WORK COMPLETED

Picture of the boxes before open then, 4 angles of the boxes AND the rest of the boxes Store Manager Sign-off Pictures required: Picture of back of TV Picture of TV Front Picture of Wall Plate Labeled Training TV Picture of Patch Panel Labeled TTV or Training TV Picture of Switch Port used (ports 41-46). Picture of Return Shipping Label Filled out Mood Media Checkout Sheet

Harmony Mood Media- New Video Media Player:

*Important that the panel with the lights are visible when techs mount the new player to the TV, please follow up the additional Harmony install guides for further clarifications.

Important: Please take pictures of the box that contains the TV and any other equipment prior unbox it.

Assumptions

• Cable run should not exceed 300-feet. If run exceeds call TA PM/PC team at 281-668-3211

• Ceiling heights should not exceed 10 to 12-feet where the use of an 8 to 10-foot ladder could be used. If a lift is needed call TA PM/PC team

• Onsite environment assumes drop ceiling. If site ceilings are not drop ceiling call TA PM/PC team

• Equipment should not be damaged. If any of the equipment is found to be damaged or is missing anything, escalate to the TA PM/PC.

IMPORTANT If anything of the above is found, please INMEDIATELY proceed with completing the rest of the scope of work provided, this include assembling the rolling stand, mount the TV, remote control and Mood media device on the stand.

****SOW***

Tech Americas USA, Inc. 22503 Katy Freeway, Katy, Texas 77450 Support Center: 281-668-3211 Fax: 281-898-7870



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Addres:	1536 Southlaske Pkwy.		

		Morrow	Georgia	30260
	Site Phone:	770-961-5281		
Technician is required to complete an insta mounted on a rolling stand. One (1) cable				
switch ports between 42-46.	a notab nanal and to an DI	15 icols in a Cut is	n mlata 11" fram	floornoor
Training TV Cable will be terminated at th existing Time Clocks.	e patch panel and to an KJ ²	+5 jack in a Cul-ii	1 plate 44 from	noor near
Important				
Any deviations from the SOW discussed b	efore acceptance of this We	ork Order or inclu	ided in the text o	of the same
document need to be communicated to the **Materials**	PM assigned for approval	before moving fo	rward.	
Materials to be used during the installation				
items such as bolts, screws, patch cords etc			eipt of expenses.	.)
 TJX will ship the following Stainless plate Purple RJ45 Jack (Training 7 Purple Patch Cord CAT5e Cable (Training TV) 	materials direct to technici	an.		
 Stainless plate Purple RJ45 Jack (Training) 	TV)			
Purple Patch Cord	1 V)			
• CAT5e Cable (Training TV)				
Technician will need to prov		oltage (cut-in) rin	g	
*Exception About Materials**				
Technician will need to provide LABEL Pl	RINTER and LOW VOLTA	AHE (CUT-IN) R	ING	
All cabling details, termination requirement				
technician for reference. Any questions rel				
desk by calling 281-668-3211 or the PM in	charge of the project (Gio	vanny Ayala) bef	ore reaching out	to Fujitsu.
*** Installation***				
Training TV and AP Cable Installation: 1. Contact Tech Americas Call Center 281-	669 2211 for Charle In an	l Sagurity Code		
2. Check-in on-site with Manager on Duty	008-5211 IOI CHECK-III and	i Security Code		
3. Contact TJX Command Center to Check	-In			
a. TJX Command Center 888.444.4848				
b. Option 1 English/Option 9/Option 5				
c. Option 9 and 5 are Silent Options. Wait	for prompts			
4. Locate Nearest Switch to Lounge with F				
5. Run 1 Cables from Nearest Patch Panel	with Switch Port Available	Port 42-26		
6. Assemble Stand and Mount TV				
7. Connect Mood Player & Label Connecti				
 8. Install SFP Module in System Room (No. 9. Contact TJX Command Center to Verify 				
10. Documentation	r layer is Oli-Lille			
11. In MDF/System room disconnect BCM	phone system if applicabl	e		
12. Contact Tech Americas Call Center TB)	
Return Shipping		5		
All Unused equipment must be boxed up b	y the technician & shipped	to the		
following address by the Store Management	nt Shipping Address:			
Whalley Computer Associates				
One Whalley Way				
Southwick, MA 01077				
Attn: TJX Depot (413) 569-4200 **Check Out**				
Contact Tech Americas Call Center for Cho	eck-Out and Security Code			
a. Record SOT Number	con our and becamy cour			
b. Verify all pictures uploaded (7-8 Pics)				

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TECH AMERICAS	Addres:			
		Morrow	Georgia	30260
	Site Phone:	770-961-5281		
Technician Name:		Arrival Tin	ne:	
Service Date:		Departure Tin	ne:	
I certify that all work was	s completed as described by	the Scope of V	Work above.	
I will submit all photos and doc	cumentation to lcutliff@in	tellicomm1.co	m within 24 hour	·s.
Technician Signature:				
Customer Signature:				