



VENDOR W/O #  
138586-01

Service Date 11/1/21 10:00 AM  
Client PO #  
Priority Regular  
Order Type Service  
SN Task # PRJTASK8550526

Telaid  
13 West Main Street  
Niantic, CT 06357  
Phone # 800-205-5556 Fax #

Contact Information

SERVICE LOCATION

ADVANCE AUTO/CARQUEST - Loc # 6520 - MARIETTA, GA  
111 COBB PKWY N  
null  
MARIETTA, GA 30062  
Phone # Fax #

VENDOR # 380129

Intellicomm  
1048 Chase Creek Ct  
Lawrenceville, GA 30044  
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

replace wireless access point and check cabling

CONTACT TELAID 866-566-4295 TO CHECK IN BEFORE ENTERING THE SITE AND TO CHECK OUT BEFORE LEAVING THE SITE.

SPECIAL INSTRUCTIONS:

PROBLEM DESCRIPTION:

I cannot ping the wireless access point, and none of the stores RF guns will connect. Please replace it and test the cabling back to our patch panel and switch. Have the tech contact ROC support at 540-561-1158 option 2 on arrival.

DETAILED PROBLEM DESCRIPTION:

I called the store and spoke Humberto. Please replace the wireless access point. The equipment is on site. Tech should also check the cabling all the way back to our switch, including the patch cable from the patch panel to our primary (top) switch port 1/4. Humberto advises the ceilings are approximately 20' up, so please have the tech bring an appropriate ladder. If we need two techs for safety purposes given the ladder size, that's pre-approved. None of the RF-guns will connect,

Have the tech prepared to replace the cable run if it's bad. It's about a 50' run – Humberto the GM, advises it is about thirty feet away, and I'm building in another 20 feet to go up the wall on one side (since the AP is mounted on the ceiling). You're going to need plenum rated cable, as I confirmed this goes through a drop ceiling.

\*Take before and after pictures.

\*Technician will need a butt set, punch down tool, cat6 termination tool, digital phone/camera, laptop with console cable, cat6 plenum white cable in case a new run is needed.

\*Use white velcro for cable management (wire ties or zip ties are not allowed)

\*Label any jacks installed.

\*Installed fax jacks should be labeled as "Fax" with the phone number, at the Managers Office and at the backboard.

\*Technician will need to have an 8'-10' ladder for access point installs.

AAP.HOTLINE.540-561-1158.opt.1.

| Doc Type | Required Count | Description             |
|----------|----------------|-------------------------|
| Photo    | 2              | Before and After Photos |
| Signoff  | 1              | Signed Work Order       |



# SIGN OFF SHEET

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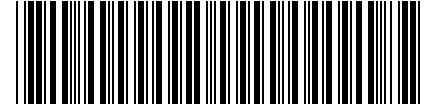
TelaId  
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111 COBB PKWY N  
null  
MARIETTA, GA 30062  
Phone # Fax #

IVR Pin #

68938529



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AAP HOTLINE 540-561-1158 opt 1

Store Manager's Signature

Print Name

Date



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Time In

Time Out