



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 639476-1296337-S80174631
Work Order: 1296337
Service ETA: 5/5/2021 10:00 AM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.
Terms are based on your Contract with NET: Standard is 60 days.

Site Location Information
Customer: ShopperTrak
Site Number: S80174631
Location: Lovesac 1182 969 3rd Ave New York, NY 10022 () -
Site Contact:

Technician Information
Technician Name:
Technician Phone:
Techs Manager: Brenda Michael
Manager Phone: 4058021262

*** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

NET Contact Info: Please Call: 608 827-2271 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling
1 billable technician required Arrival Time: 5/5/2021 10:00 AM

Scope of Work
ShopperTrak - Installation - Lovesac - Iviu & Orbit 5 IP
Safety Protocol Requirements:
1. Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores. a. This can include any of the following based on CDC guidelines: reusable or disposable masks.
2. Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.
3. Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell). a. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.
4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.
DO NOT AUTO LOG IN**Login with NET Helpdesk 608-827-2271, and then follow Orbit5 Retail IP Installation Manual v1.4 **Call NET when ready to test** ***You will need to provide the names of any and all ShopperTrak tech support that you talk to while onsite. ***Installation pictures MUST be received by NET prior to tech log out***** (Use the mobile app pre-labeled photos if applicable)
----- Tech will install Orbit(s) and Iviu Device(s) with WAP(s)
Description: iViu installation.



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Orbit Type & Connectivity: iViu

Store Open: Y

Notes: BRING USB TO MICRO USB CABLE. iViu equipment arrived 9/14. FedEx tracking 771493520164.
Please have tech complete iViu installation and work with James for testing, 630-669-1664.

Ceiling Type:

Ceiling Height:

Pre-Cabled: No

of Orbits: 1

Provision Mode: Single Site Connectivity

Special Instructions: 1 - 2.1 Orbit 8, Black Cover

Orbit Mounting Instructions: HR cable from the network to the Orbit

Iviu tag Mounting Instructions: One tag should be surface mounted next to the Orbit at the entrance using USB
to micro USB cable. The second tag will be mounted with the WAP at the cashwrap or network area. The 2nd
tag will need a special patch cable to connect to the transition cable (RJ45 to microUSB). This cable will be
terminated 468B on the WAP side. The tag side of the cable will be terminated with solid green to pin 5 and
white green to pin 8.

WAP (access point) Mounting Instructions: The WAP will be mounted in the cashwrap or network area with
the network equipment. WAP should be connected to the POE injector provided and then from POE injector it
will connect to its own port on the switch.

****Installation pictures MUST be received by NET prior to tech log out***** (Use the mobile app pre-
labeled photos if applicable)

*Required Materials:

Tech should bring patching compound to fill any holes left when mounting orbit/s.

Cat5e or cat6 cable

Minimum 10ft ladder

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

*Required Tools:

Digital camera or smartphone

Cat5e/Cat6 tester

Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

REQUIRED PICTURES

****Installation pictures MUST be received by NET prior to tech log out***** (Use the mobile app pre-
labeled photos if applicable)

- Pictures of the Iviu tag(s) close up
- Pictures of the Iviu tag(s) farther away.
- Pictures of the WAP device.

- Pictures of Orbit(s) close up

- Pictures of Orbit(s) farther back to show entire doorway and their relationship to it (include shots
showing your suspended conduit)

- Network equipment used for ShopperTrak



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- Port with homerun cables plugged in
- ST600 mounted to backboard

Tech must send photos to: dss@nettechnology.com - Tech must put the 6 digit work order number in brackets
ex. [1100221] and enter this in the subject line. Photos must be sent prior to tech leaving site.

If the network was not up tech must connect the homerun cable to the ST600 so orbit can be tested when the
network is up.

***ShopperTrak will provide you with check IN and check OUT codes upon completion of the install.
Record these on your Work Order as NET requires these upon logout.

Logout with NET Helpdesk 608-827-2271 upon departure.

FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER WILL RESULT IN NON-PAYMENT

Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date

Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date

Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.