



VENDOR W/O #
116419-02

Service Date 5/20/21 12:00 PM
Client PO #
Priority Regular
Order Type Service

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information

SERVICE LOCATION

SPECTRIO - Loc # IO26039 - Lab Corp - Decatur - N
Decatur Rd
2712 N. Decatur Road
null
Decatur, GA 30033
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

Return Equipment

Tech is to read every line in the Work Order to capture all details. See attached customer description for full detail

Tech must check in and out with Telaid Service Desk @ 866-566-4295.

Problem Reported: This is to retrieve our hardware and have it shipped back to Spectrio.
The site is currently closed, so please reach out to either of the following contacts:

Fuher, Amy (Fuhera@LabCorp.com) Manager
727-207-4038

Taylor, Danette (Taylod2@LabCorp.com) Supervisor
470-393-4210

Please take pictures of the television powered on before and after the teardown has been completed.

Carefully transport all hardware to the nearest Fedex facility, and provide Spectrio's account number (168055234) to have everything boxed. Before boxing TV at the Fedex site, take one more picture of the TV to show that there is no damage present prior to shipping.

To prevent damage during shipping.

- Use foam padding if possible
- Remove mounting brackets from the TV
- Box the media player in an separate box
- There should be no loose items packaged with the TV
- Ship via Fedex Air

The items to be returned are:

- The television's wall mount
- Media player
- 49" TV + remote

Original box measurements:

DIMENSIONS

47x31x6 inches



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Contact Information

WEIGHT

31 lbs

Wall mount dimensions:

32x9 inches

Media player:

Media player is roughly 5x4 inches

If there are any questions, call 1-800-476-5042

RETURN ADDRESS:

Spectrio LLC
4033 Tampa Road
Suite 103
Oldsmar FL 34677

Close Out Requirements

- Signed Work Order
- Pictures of issue/resolution, please take as many as possible to clearly show the issue and/or resolution
- Completion code with name of support staff from client help desk that released technician

PO # 52715

Doc Type	Required Count	Description
After Photo	1	After Photo
Before Photo	1	Before Photo
Signoff	1	Signed Work Order



SIGN OFF SHEET

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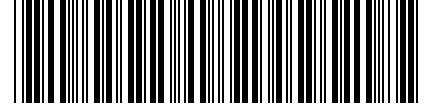
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Niantic, CT 06357
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2712 N. Decatur Road
null
Decatur, GA 30033
Phone # Fax #

IVR Pin #

40367104



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Store Manager's Signature

Print Name

Date

Time In

Time Out