



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 625528-1272403-07214
Work Order: 1272403
Service ETA: 12/6/2020 8:00 AM

*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.
Terms are based on your Contract with NET: Standard is 60 days.

Site Location Information

Customer: CVS Pharmacy
Site Number: 07214
Location: Pharmacy
2305 Hwy 34 East
Newnan, GA 30265
() -
Site Contact:

Technician Information

Technician Name: Marlon Dardaine
Technician Phone: (347) 793-4164
Techs Manager:

Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Contact Info: Please Call: 1 608 827-2283 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 12/6/2020 8:00 AM

Scope of Work

CVS – Data Run to Network Rack [Troubleshoot] - [RX Hub]

NET techs will LOG IN/LOG OUT LIVE by calling Anourak 401-338-0121. DO NOT AUTO LOG IN*

Need tech onsite to repair or replace an existing cable for a [RX Hub] connection. Cable should run from a black jack near the equipment location to the store's data rack and terminated to a port on the 48 port patch panel. Jack should be labeled as the corresponding patch panel port that cable is terminated to. (i.e. 45, 46, etc)

Note: repair or replace the 2 cable runs that go from the RX hub to the manager's office.
RX hub connection - there are two cable runs: one connection to switch port 4 and one connection to blade port 3 (top right card)

Data Rack - TECH WILL NEED BLUE PLENUM CABLE AND BLACK ORTRONICS TRACJACKS (OR-TJ5E00-00)

**Data Rack -- To the 48 port Ortronics patch panel located at the data rack, then cross connected to the Cisco 2960 switch port [4 for RX hub] / [21 for Photo Lab hub] / [20 for Minute Clinic hub].

***If RX hub connection - there are two cable runs: one connection to switch port 4 and one connection to blade port 3 (top right card)

IF TECH IS UNABLE TO RESOLVE CABLING ISSUE WITHIN 1 HR. TECH WILL PULL A NEW CABLE. TECH SHOULD ASSUME A NEW CABLE WILL NEED TO BE PULLED AND HAVE THE NECESSARY MATERIALS TO COMPLETE THE PULL ON THIS SERVICE CALL.* FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER MAY RESULT IN NON-PAYMENT.*



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Required Photos

- 1) Data Rack
- 2) Zoomed in pictures clearly showing each end of cable with jacks and labels
- 3) Overview photo clearly showing location of jack(s)
- 4) Cable test result
- 5) Hub

Pictures must be emailed to dss@nettechnology.com, before tech is released from site. When sending pictures the email subject line must read "[xxxxxx]" where xxxxxx= WO ID found on Purchase Order; usually 6 digits long. ***IMPORTANT – Subject line must be enclosed in BRACKETS [] and not PARENTHESIS ().***

Resolution

Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date

Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date

Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.