



VENDOR W/O #
120574-03

Service Date 9/8/21 09:00 AM

Client PO #

Priority Regular

Order Type Rollout

SN Task # PRJTASK7074707

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information Service Desk (866) 566-4295

SERVICE LOCATION

LUXOTTICA - Loc # 5400 - SUNGLASS HUT
3393 PEACHTREE RD NE
null
ATLANTA, GA 30326
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

REmodel Trip 3 POS Install

Sunglass Hut in Macy's

WHEN ARRIVING at the store, CHECK INTO THIS ASSIGNMENT THRU THE Labor Management Platform App.
Call Telaid PM for any last minute information or changes.

Enter the store thru the employee entrance or through the loading dock.

Touch base with the Site GC for exact selling floor / cashwrap location - SITE SUPER NAME/NUMBER

Luxottica technical coordinator – 513-765-2698

TECH WILL NEED LAPTOP WITH THEM WHILE ONSITE

Equipment De-Installation - TRIP 1 - One Technician

- Technician to De-Install all equipment at the Sunglass Hut Cash Wrap
- If this is an "Open" Remodel, technician will relocate & set-up equipment at a temporary cashwrap
- If this is a "Closed" Remodel, technician to disconnect, de-install & place all equipment into boxes provided by the on-site Manager and secure
- Technician to leave boxed up equipment with store Manager for storage
- Manager and Technician to sign and date Letter of Acknowledgement (Must be uploaded to Work Market)

Digital Installation - TRIP 2 - Two Technicians (a separate assignment will be created & scheduled approx. 2-3 weeks after trip 1)

- Run cable(s) from the cash wrap to the Digital Display (when applicable)
- Install Digital Window monitors - per instruction manual
- Once the video display is running, tech to call Luxottica Support to verify that the digital monitor(s) is online (if network is up at permanent cashwrap location)

Cash Wrap POS / Network Equipment Installation - TRIP 3 (a separate assignment will be created & scheduled 1 day after the Digital Installation) - One Technician

- Technician to obtain the Sunglass Hut POS equipment from the Store Manager (if a CLOSED Remodel) or go to the temporary cashwrap to deinstall (if an OPEN Remodel).

Reinstall Network Equipment, Laptop, phone, etc., at the new permanent cashwrap location



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- Locate the Sunglass Hut Main phone line, DBU & Data circuit, use existing cable(s) to extend the data and phone circuits
- Cross connect the SGH main line, DBU and data circuit to cash wrap. Ensure there is a working Macy's POS and voice cable (for Macys register).
- Technician to set up the Netgate router and Data modem, POS equipment, peripherals including printer & hand scanner. Technician to also install the WAP and cache device (when applicable).
Refer to manual.
- Once the Netgate router and DSL modem have been connected, technician must work with DSR, 866-221-2735 opt 1, to confirm connectivity
- Once DSR has confirmed connectivity and all the equipment is installed, connected and powered on, tech to call Luxottica to verify that all the equipment is online
- Must be released by Luxottica Support before checking out with TelaId

Take pictures of finished installation. Pictures to be uploaded to applicable Labor Platform assignment.

*** ANY ISSUES NEED TO BE ESCALATED TO THE PROJECT MANAGER, Max Seymour, +1 440.344.5758***

UPON completion & release from Luxottica, CHECK-OUT THRU THE Labor Management Platform App OR CALL TELAID +1 866-566-4295, OPT 1 TO LOG OFF SITE BEFORE LEAVING THE STORE.

Doc Type	Required Count	Description
Photo 1	1	1 Picture of Brother Printer
Photo 2	1	Picture of Access Point
Photo 3	1	iPad (if applicable)
Photo 4	1	Picture of IT Racks (shelving under cashwrap) showing installed network equipment
Photo 5	1	Picture of Data circuit terminated to jack in faceplate and labeled
Photo 6	1	Picture of Cash Drawer
Photo 7	1	Overview Picture of entire top of Cash Wrap showing POS & Laptop
Photo 8	1	1 Picture of Completed Technician Checklist
Signature	1	Sign Off



SIGN OFF SHEET

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3393 PEACHTREE RD NE
null
ATLANTA, GA 30326
Phone # Fax #

IVR Pin #

25891950



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Store Manager's Signature

Print Name

Date

Time In

Time Out