TECH SERVICE TODAY LLC
Service: 1-800-973-2022 option 1
www.techservicetoday.com

SERVICE ORDER

Incident #: 427308

Client: Imagix Dental of Suwanee (Suwanee, GA)

Address:

350 Town Center Ave

Suwanee, GA 30024-6914

Schedule Date: 07/21/2023   **Time:** 1:00 PM

Must Bring Items: 6' Ladder, Cable and/or Speaker Wire, Tester, Crimpers, Coax Tools

Must Bring Documents: Hour Cap Doc, Requirements for DCA visits

Technician ID

PHOTOS are required on ALL JOBS (to be submitted at Check Out)

TST recommends capturing installed and/or removed equipment, cable pathways, terminations and/or labels, possible safety issues, test pages, failed hardware components AND part numbers, and anything else that may be useful for work validation or future reference.

Use Form if Provided OR email Photos@techservicetoday.com

On-site Procedure:

Represent: TST   **# of Techs:** 1   **Hour Cap:** Do not exceed 2 hour(s) without TST approval

Notes: On Arrival and Check-Out (2 calls):
#1: Call TST (315-272-4880) - you are working TST 427308.
#2: Call DentalCare Tech Contact IT Support 941-552-2400- you are working 348871.
Any questions, call TST immediately at 315-272-4880.

Problem Notes:

Job Description:

Troubleshoot Computer Monitors

Technician Reminder:

Please send photos upon completion of work onsite to photos@techservicetoday.com within 24 hours. Failure to send photos could result in nonpayment or delays in payment.

Problem Notes:

The office has several monitors that aren't showing a display.

Please check the connections to see if the video cable or monitors need to be replaced.

Client Acknowledgement Section:

Technician Name: _____   **Date:** _____   **Time In:** _____   **Time Out:** _____

Client Name: _____   **Signature:** _____

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Site Visit Information:

Primary Skill Area: A/V   **Service Type:** Repair

Complete Applicable Section(s)	Comments	Photo # (send to TST)
Hardware Install/Repair		
Make/model serviced		
Serial Number(s)		
Location of unit(s)		
Condition of unit(s)		
Failed Part Number(s)		
Additional Info		
Cabling Install/Repair		
Type of Cable		
Approx Length		
Terminations/port(s)		
Cable Path/Environment		
Additional Info		