



Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 640268-1297583-S80160306
Work Order: 1297583
Service ETA: 5/20/2021 11:00 AM
*Purchase Order MUST appear on all invoices and
emailed to apinbox@nettechnology.com or invoice will be
rejected, Invoice must match this Purchase Order Receipt.

Site Location Information

Customer: ShopperTrak
Site Number: S80160306
Location: Il Gufo USAGNY
997 Madison Avenue
New York, NY 10075
() -
Site Contact: Manager On Duty

Technician Information

Technician Name:
Technician Phone:
Techs Manager:

Manager Phone: 4058021262

***** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE *****

NET Please Call: 608 827-2271 *Your call will be handled in the order received* The
Contact following Login information is needed: your name, Company Name, work order#,
Info: callback number(mobile#)

Scheduling

1 billable technician required Arrival Time: 5/20/2021 11:00 AM

Scope of Work

Tyco ShopperTrak - BrickStream Service - Il Gufo - New York

A WINDOWS 8 OR NEWER BASED LAPTOP WITH AN ETHERNET PORT AND A SMARTPHONE ARE REQUIRED. NO EXCEPTIONS.

Must arrive onsite at time designated on work order - DO NOT AUTO LOG IN

Safety Protocol Requirements:

1. Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores.
A. This can include any of the following based on CDC guidelines: reusable or disposable masks.
2. Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.
3. Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell).
A. Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.
4. If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.

Detailed Scope of Work: Tech to troubleshoot failed connected to the Brickstream

Tools Required: Label Maker, 110 Punch Tool, Wire Strippers, Wire Cutters, Ladder, Tape Measure, Level, Fish Tape, Wire Ties, RJ45 Crimp Tool, RJ45 Male Modular Connectors, Punch tool, cable tester, laptop, Standard tools required

Ladder or Lift needed: Ladder

Ceiling Type: NA

Ceiling Height: 12 ft

Of Orbits in the store: 1



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Ceiling Type:
Ceiling Height:
Pre-Cabled: Yes
of Orbits:
Provision Mode:
Special Instructions:

Required Materials:**

A WINDOWS BASED LAPTOP WITH AN ETHERNET PORT AND A SMARTPHONE ARE REQUIRED. NO EXCEPTIONS.

Tech should bring patching compound to fill any holes left when mounting orbit/s.

Cat5e or cat6 cable

Minimum 10ft ladder

Misc Cat5 materials: jacks, surface mount boxes, patch cords, etcetera...

****Required Tools:*****

Digital camera or smartphone

Cat5e/Cat6 tester

Butt set

Toner

Punch tool

Standard cabling tools

Standard hand tools and power tools

SCOPE/INSTRUCTIONS

1. Log in with NET Support 608-827-2271 opt 4.
2. Find manager and explain reason for visit.
3. Refer to any guides sent by NET. Call NET support with any questions or for additional guidance.
4. Work with NET support to configure and test equipment once issue has been resolved.
5. Once testing is complete, clean work areas then take clear photos of the following. Photos should be sent as early as possible as they will be reviewed before leaving site. Blurry or small photos will not be accepted.
 - Wide shot showing doorway floor to ceiling, install location
 - Wide shot of network equipment/data rack
 - Additional photos may be requested by NET support as needed
6. E-mail photos to dss@nettechnology.com, put work order number in brackets for the Subject.
 - Example [765432]
7. Tech should prepare the following information prior to log out: (This will aid the logout process)
 - Serial number and MAC address of each camera (These are located on the box the camera was shipped in or on the back of the camera near the Ethernet port)
 - Physically measured height of each camera in inches.
 - Switch and port assignment of each camera.
 - Managers Name
 - List any equipment being returned to ST today
8. Call NET Support 608-827-2271 opt 4 to complete logout.

YOU MUST LOGIN AND OUT WITH NET

FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER WILL RESULT IN NON-PAYMENT

Resolution



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Customer - Managers Name (PRINT)

Customer - Managers Name (SIGN)

Date Time

Technicians Name (PRINT)

Technicians Name (SIGN)

Date Time

MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.

REQUEST FOR QUOTE