**NET™**

Network Engineering Technologies
3140 Deming Way
Middleton, WI 53562
www.nettechnology.com

Vendor: 60426
Purchase Order: 642037-1300193-S80181137
Work Order: 1300193
Service ETA: 6/3/2021 9:00 AM
*Purchase Order MUST appear on all invoices and emailed to apinbox@nettechnology.com or invoice will be rejected, Invoice must match this Purchase Order Receipt.

| Site Location Information | Technician Information |
|---|---|
| **Customer:** ShopperTrak | **Technician Name:** Walter Arenas |
| **Site Number:** S80181137 | **Technician Phone:** (201) 724-2643 |
| **Location:** Sunglass Hut 3731 | **Techs Manager:** |
| 2655 Richmond Ave Space 1277 | |
| Staten Island, NY 10314 | |
| () - | **Manager Phone:** 4058021262 |
| **Site Contact:** | |

## *** MUST CALL UPON ARRIVAL AND BEFORE SITE DEPARTURE ***

**NET Contact Info:** Please Call: 608 827-2271 *Your call will be handled in the order received* The following Login information is needed: your name, Company Name, work order#, callback number(mobile#)

### Scheduling

1 billable technician required Arrival Time: 6/3/2021 9:00 AM

### Scope of Work

ShopperTrak - Installation - Orbit 5 - REVISIT - Sunglass Hut - Staten Island Mall - Staten Island, NY

Technician should arrive onsite at the time designated on the Work Order.

Safety Protocol Requirements:

1.   Techs to wear face coverings and gloves at all times when entering, working in, or exiting stores.
a.   This can include any of the following based on CDC guidelines: reusable or disposable masks.

2.   Techs to maintain social distancing while in stores and follow all posted instructions for customer queuing/metering.

3.   Techs to refrain from visiting stores if they have a fever of 100.4 F (37.94 C) or higher, or have exhibited any symptoms of COVID-19 within 14 days of the scheduled visit, (ex: fever, cough, shortness of breath or difficulty breathing, chills, repeated shaking with chills, muscle pain, headache, sore throat, new loss of taste or smell).
a.   Or if in the last 14 days, they have been out of the country, traveled by plane/cruise ship or been to areas known to have high concentrations of COVID-19 infections, or been in close contact with a person(s) with a positive or presumed positive COVID-19 case.

4.   If a technician is diagnosed with COVID-19 or shown symptoms of COVID-19 within 2 weeks of visiting a store, inform NET/ShopperTrak of the diagnosis.
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Login with NET Helpdesk 608-827-2271, and then follow the scope of work and Orbit Installation Manual v1.4
**Call NET when ready to test**
***You will need to provide the names of any and all ShopperTrak tech support that you talk to while onsite.

Description: Revisit.
Orbit Type & Connectivity: Orbit 5 - IP
Store Open: N

Notes: REVISIT - Check in with NET / ShopperTrak, upon arrival, but work with Michael Meadors with client IT upon arrival. We need to have the tech connect the DLink (switch) to the network, then Michael will work with the tech to let them know what ports we should be connected to. Once the D Link has been installed, please have tech plug the ST600

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into the DLink (likely port 3, 4, 5, or 7).

Pre-Cabled: Yes
# of Orbits: 1
Provision Mode: Client Gateway http
Special Instructions: 1 - 2.1 Orbit, Flush Mount

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TECH SHOULD BRING SMARTPHONE.   Tech will need to send photos of installed orbit/s and back office equipment FROM SITE.  Send to dss@nettechnology.com with the Work Order  ID in square brackets [  ].  Tech will need to be prepared to hand phone to Store Manger to confirm site is neat, you were professional while onsite and that there are no exposed cables.

*Required Materials:
**Tech should bring patching compound to fill any holes left when mounting orbit/s.**
Cat5e or cat6 cable
Minimum 10ft ladder
Misc Cat5 materials:  jacks, surface mount boxes, patch cords, etcetera…

*Required Tools:
Digital camera or smartphone
Cat5e/Cat6 tester
Butt set
Toner
Punch tool
Standard cabling tools
Standard hand tools and power tools

Photos needed: 1.Orbit close up  2. Orbit farther back to see entire entryway 3.Back office switch/network area

***If there is return equipment onsite tech will be responsible for delivering this package to the nearest facility and the following deliverables are also required.***

- Return shipping label with the tracking number legible.
- Receipt from UPS/FedEx showing return equipment has been dropped off for return.

Send pictures in ASAP, so NET has them when you are ready to log out. Photos should be sent to dss@nettechnology.com with the workorder number in square brackets [XXXXXX] in the subject line.

If the network was not up tech must connect the homerun cable to the ST600 so orbit can be tested when the network is up.

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Logout with NET Helpdesk 608-827-2271 upon departure.

Contact NET Project Manager at 608-827-7949 ext XXXX for out of scope changes or afterhours support.

*FAILURE TO COMPLY WITH ANY PORTION OF THIS WORK ORDER WILL RESULT IN NON-PAYMENT*

## Resolution

Customer Signed Copy

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| | | |
|---|---|---|
| **Customer - Managers Name (PRINT)** | **Customer - Managers Name (SIGN)** | **Date Time** |

| | | |
|---|---|---|
| **Technicians Name (PRINT)** | **Technicians Name (SIGN)** | **Date Time** |

## MANDATORY SIGN OFF OF TECHNICIAN AND CUSTOMER CONTACT MANAGER

**Sign Off does not release tech from the job site. Any questions need to be directed to NET Tech Support.**

Customer Signed Copy