



**Incident #:** 400108568  
**Customer Reference #:** Paul Smith, Inc  
**Site Name:** Paul Smith, Inc  
**Site Contact:** Cintia Arteaga  
**Address:** 844 South Broadway

Los Angeles California 90014

**Site Phone:** 212-906-7260

**Please call (281) 668-3211 immediately upon arrival to check in.**

**Scheduled Date and Time: 8/20/2020 11:00:00 AM**

**Scope of Work:**

Paul Smith, Inc  
844 South Broadway  
Los Angeles , CA 90014

Dispatch Time & Date:  
8/20/2020 at 11:00 AM Pacific time.

**Description of work:**

Please dispatch tech to be on site on 8/20/2020 at 11:00 AM Pacific time.

Please have tech call Cintia at 212-906-7260 when arriving on site.

Tech will connect a straight thru network cable and laptop to the POTs in a Box device (equipment is onsite) and with BCM engineer on phone call will test the 2 lines.

**Additional Information:**

Please bring Rj45 cables, ethernet to RJ45.

laptop with internet access and a straight thru network cable

TECH MUST ALSO BRING AN ANALOG PHONE.

**(\*\*TOOL REQUIREMENTS \*\*)**

\*Laptop w/serial port or usb to serial adapter

\*4G Wireless card or MIFI, HotSpot, Teethering device etc.

\*console cable

\*toner

\*punch tool

\*buttset

\*basic telco and hand tools

\*300' CAT5 cable

\*cross connect wire

\*8' ladder

\*RJ-45 jacks

\*mod plugs

\*Drill

**\*\*\*BRING LAPTOP WITH TEAM VIEWER, CONSOLE CABLE, INTERNET ACCESS\*\*\***

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**(Collateral)**

1.Customer signed work order

2.Site Photos

Must be sent right after execution at [lcutliff@intellicomm1.com](mailto:lcutliff@intellicomm1.com)

**\*\*\* Billing process cannot start until ALL deliverable are received \*\*\***



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Technician Name: \_\_\_\_\_ Arrival Time: \_\_\_\_\_

Service Date: \_\_\_\_\_ Departure Time: \_\_\_\_\_

I certify that all work was completed as described by the Scope of Work above.

**I will submit all photos and documentation to documents@tech-americas.com within 24 hours.**

Technician Signature: \_\_\_\_\_

Customer Signature: \_\_\_\_\_