



VENDOR W/O #
145971-01

Service Date 2/1/22 02:00 PM
Client PO #
Priority Regular
Order Type Service
SN Task # PRJTASK9586801

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information Service Desk (866) 566-4295

SERVICE LOCATION

BJ'S - Loc # 195 - BROOKLYN, NY
1752 SHORE PKWY
null
BROOKLYN, NY 11214
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

CCTV Service Request

ETA Requirements: None

Day or Night work: Day

Estimated Time on Site: 1-3 Hrs.

How many techs? 1

How many planned trips: 1

SOW: Tech needs to troubleshoot network connectivity on camera. A picture showing the location the last time the camera was online is included in the documents in FIT.

Camera name: Parking Garage (10.119.132.207)

Camera type: AXIS P3363

Last 4 of MAC: E1-BD

Verisae WO# 63552221

LCON: MOD

Nicole Nunez

+1(718) 372-6951

TO START THIS WORK ORDER, USE THIS SUBCONTRACTOR LINK TO LOGIN OR, NAVIGATE TO
https://eam.verisae.com/DataNett/mobile/pin_user_work_orders/mpinlogin.html AND ENTER THE WORK ORDER
NUMBER AND ACCESS CODE TO BEGIN WORK

If the work is complete and no return trip / parts are needed press complete.

If parts / return trip are needed press pause on the work order.

Access Code: 1KHGUHMQ

FAILURE TO CHECK IN AND OUT VIA VERISAE WILL RESULT IN NO PAYMENT

The system is Geo Location tracked so check in/out must be done on site.

Reported Problem: Parking Garage - 10.119.132.207 is not recording

Tech to work with Telaid Security Support Team while onsite: 866-566-4295

Special tools needed:

-10-12FT A-Frame Ladder

-Cat 5e/Cat 6 patch cables (various lengths, white CommScope preferred)

-Basic hand tools for troubleshooting cameras

-PVM to test Cameras

-Laptop and POE Injector or Switch

-Security bits (various) some older stores may use security bits to secure cameras/hardware. Bit type varies by store

-Multimeter

-Cable testing; troubleshooting; and termination tools

-Keyboard / Mouse / Monitor

Materials needed: If needed be prepared to provide - Cat5/6 cable, Cat5/6 jacks, Faceplates, Surface mount boxes, Patch cables, labels, Velcro.

Customer Specific Requirements:..CONFIRMATION OF CHECK IN & CHECK OUT THROUGH CLIENT PORTAL.....



VENDOR W/O #
145971-01

Service Date 2/1/22 02:00 PM
Client PO #
Priority Regular
Order Type Service
SN Task # PRJTASK9586801

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information Service Desk (866) 566-4295

Deliverables:

SIGNED TELAID WORK ORDER

TAKE BEFORE AND AFTER PHOTOS

Lift: NO (10-12 foot ladder should work)

License, certifications, credentials, training prerequisites: NO

Union labor: NO

Low voltage permit needed: NO

Escalation Path / Project Support Team / Communications Plan: Telaid Service Desk 1-866-566-4295

Doc Type	Required Count	Description
Deliverable 1	1	CONFIRMATION OF CHECK IN & CHECK OUT THROUGH CLIENT PORTAL
Photo	2	BEFORE AND AFTER PHOTOS
Signature	1	SIGNED TELAID WORK ORDER



SIGN OFF SHEET

Service Date 2/1/22 02:00 PM

VENDOR W/O #

Client PO #

145971-01

Priority Regular

Order Type Service

SN Task # PRJTASK9586801

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

SERVICE LOCATION

BJ'S - Loc # 195 - BROOKLYN, NY
1752 SHORE PKWY
null
BROOKLYN, NY 11214
Phone # Fax #

IVR Pin #

43459666



SERVICE DESCRIPTION

CCTV Service Request

ETA Requirements: None

Day or Night work: Day

Estimated Time on Site: 1-3 Hrs.

How many techs? 1

How many planned trips: 1

SOW: Tech needs to troubleshoot network connectivity on camera. A picture showing the location the last time the camera was online is included in the documents in FIT.

Camera name: Parking Garage (10.119.132.207)

Camera type: AXIS P3363

Last 4 of MAC: E1-BD

Verisae WO# 63552221

LCON: MOD

Nicole Nunez

+1(718) 372-6951

TO START THIS WORK ORDER, USE THIS SUBCONTRACTOR LINK TO LOGIN OR, NAVIGATE TO

https://eam.verisae.com/DataNett/mobile/pin_user_work_orders/mpinlogin.html AND ENTER THE WORK ORDER NUMBER AND ACCESS CODE TO BEGIN WORK

If the work is complete and no return trip / parts are needed press complete.

If parts / return trip are needed press pause on the work order.

Access Code: 1KHGUHMQ

FAILURE TO CHECK IN AND OUT VIA VERISAE WILL RESULT IN NO PAYMENT

The system is Geo Location tracked so check in/out must be done on site.

Reported Problem: Parking Garage - 10.119.132.207 is not recording

Tech to work with Telaid Security Support Team while onsite: 866-566-4295

Special tools needed:

-10-12FT A-Frame Ladder

-Cat 5e/Cat 6 patch cables (various lengths, white CommScope preferred)

-Basic hand tools for troubleshooting cameras

-PVM to test Cameras

-Laptop and POE Injector or Switch

-Security bits (various) some older stores may use security bits to secure cameras/hardware. Bit type varies by store

-Multimeter

-Cable testing; troubleshooting; and termination tools

-Keyboard / Mouse / Monitor

Materials needed: If needed be prepared to provide - Cat5/6 cable, Cat5/6 jacks, Faceplates, Surface mount boxes, Patch cables, labels, Velcro.



SIGN OFF SHEET

Service Date 2/1/22 02:00 PM

VENDOR W/O #

Client PO #

145971-01

Priority Regular

Order Type Service

SN Task # PRJTASK9586801

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Customer Specific Requirements: CONFIRMATION OF CHECK IN & CHECK OUT THROUGH CLIENT PORTAL

Deliverables:

SIGNED TELAID WORK ORDER

TAKE BEFORE AND AFTER PHOTOS

Lift: NO (10-12 foot ladder should work)

License, certifications, credentials, training prerequisites: NO

Union labor: NO

Low voltage permit needed: NO

Escalation Path / Project Support Team / Communications Plan: Telaid Service Desk 1-866-566-4295

Store Manager's Signature

Print Name

Date

Time In

Time Out