



VENDOR W/O #
127361-01

Service Date 8/3/21 10:00 AM
Client PO #
Priority Regular
Order Type Service
SN Task # PRJTASK7240826

Telaid
13 West Main Street
Niantic, CT 06357
Phone # 800-205-5556 Fax #

Contact Information Service Desk (866) 566-4295

SERVICE LOCATION

AUTOZONE - Loc # 2741 - TUCSON, AZ
634 W. VALENCIA RD
null
TUCSON, AZ 85706
Phone # Fax #

VENDOR # 380129

Intellicomm
1048 Chase Creek Ct
Lawrenceville, GA 30044
Phone # 405-802-1262 Fax #

SERVICE DESCRIPTION

Mac / Service

Ticket: 1950657

TECH MUST CHECK IN AND OUT WITH TELAID

- CONTACT TELAID 866-566-4295 TO CHECK IN WHEN ARRIVING ONSITE

Tech is to call 901-495-6666, if no answer the tech should call 901-288-9288

Store Number: 2741

Ticket: 1950657

Cable run location: N/A

Cable run device and/or Mac: N/A

Network Biscuit ID: N/A

Approx. Length of the cable: N/A

Lift needed? No

Problem description: Switch 2 needs to be replaced is damaged and for the store can be converted to SDWAN.

What troubleshooting steps that were taken to resolve the issue: Switch 2 is not reachable, called store and had them check cables.

Information needed for the tech: The new switch 2, power cord, and mounting brackets have been shipped to the store. The tech will need to get switch 2 installed and powered up, and will need to connect switch 1 and switch 2 using port 21.

CALL AUTOZONE AT 901-495-6666* TO TROUBLESHOOT

*If no answer tech to call 901-288-9288

- CONTACT TELAID 866-566-4295 BEFORE LEAVING THE STORE.

Required Deliverables:

- Cable test result (pass/fail), if applicable.
- Pictures of new jack or equipment installed, if applicable.
- Confirmation of any work performed has been tested and confirmed to work as required by AutoZone.



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Doc Type	Required Count	Description
After Photo	2	Before/ After Pictures of new jack or equipment installed, if applicable
Deliverable 1	1	AutoZone check out number provided by the AutoZone Service Team
Signature	1	Signoff



SIGN OFF SHEET

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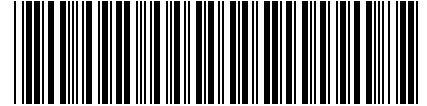
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13 West Main Street
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SERVICE LOCATION

AUTOZONE - Loc # 2741 - TUCSON, AZ
634 W. VALENCIA RD
null
TUCSON, AZ 85706
Phone # Fax #

IVR Pin #

93244058



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Store Manager's Signature

Print Name

Date

Time In

Time Out