



By accepting this work order and performing the mentioned above services you are accepting the terms and conditions set forth in the Master Contractors Agreement.

#### CUSTOMER INFORMATION:

**Customer:** Target Corporation  
**Site:** Target T2381  
**Address:** 900 Bergen Town Ctr  
Paramus, NJ 07652  
**Corner Address:**  
**Phone:** 201-881-7660

**Requested By:** 65529  
**Problem Code:** 100 Misc Multi-Site Project

#### CROSSCOM NATIONAL INFORMATION:

**Contact:** Samantha Gerrity

**Log in and out via IVR:** (800) 820-9229  
**Fax D&A to:** (800) 933-5538  
**Questions? Call:** (800) 820-9229

#### BRIEF STATEMENT OF WORK & COMMENTS

2021 - Target DSD ELO Tablet w/ Deinstall - 43391

Non-POE Site, AC POWER SUPPLY REQUIRED.

Location for tablet, see PML with questions: On a column right by the vendor door in receiving

#### TRIP INFORMATION

| Arrival Date | Arrival Time | Time Zone | Trip Description               | # Of Techs |
|--------------|--------------|-----------|--------------------------------|------------|
| 09/23/2021   | 05:00 AM     | EDT       | (Optional) Switch Add - Trip 2 | 1          |
| 09/23/2021   | 09:00 AM     | EDT       | DSD Elo Tablet Install Trip 1  | 1          |

#### TECHNICAL NOTES:

Direct Store Delivery (DSD): Tech will be installing [1] DSD kiosk and [1] new cable run from newly installed DSD device to nearest IDF or MDF. The store will hang a placard in the backroom where the DSD Device should be installed. Additional details will be included in install guide.

In addition, tech will remove existing Global Works device & place on CRC pallet.

Install Expectations:

- Locate Placard for install location
- Locate & Unbox hardware (10" Elo touchscreen monitor, POE adapter, security bolts, Honeywell scanner, Audio jack, patch cable, mounting bracket
- Uninstall existing device (global works)
- Install new device VERTICALLY (NOTE ADA Required height)
- Perform Cat6a cable run back to prescribed IDF (use MDF if IDF is more than 333ft away).
- Plug network cable into ELO monitor
- Once plugged in, confirm app load and work with Deployment Support to resolve if needed
- Removed Devices and place on CRC pallet.

\*\*Must follow location PML identified for new tablet.

\*\*Power must be within 8ft

\*\*PRINT: Tech to mark the location of the installed ELO Device on a store print. This print sho

\*\*Deliverable of tablet of login w/ store #

\* Trip: 1 technician is required for (1) trip DAYTIME hours. Note - If Control Room is the only MDF/IDF within distance, a return trip will be required to complete before/after store hours.

\* Materials: CrossCom will provide cabling materials; VFT will provide miscellaneous cable management

\* Special tools: Stud finder, 9/64 & 5/16 drill bits, digital camera, Cat 6 cable tester with downloadable results. Ladders (6', 8' & 12'), Label Maker

\* The technicians will log in and out with the CrossCom National Project Team @ 800-820-9229.

\* Deliverables will be required to validate work completion and craftsmanship. All deliverables must be uploaded through the vendor portal prior to leaving the work site. Failure to provide deliverables will result in non-payment.

#### MATERIAL ON ORDER

| Part Number             | Part Description  | Provided By | Quantity |
|-------------------------|---|-------------|----------|
| 0231444921-11101258     | Berk-Tek Cat 6A 4P-24 PVC Cable - White f/Target        | CrossCom    | 0.00     |
| 0231444921-11101258-500 | Berk-Tek Cat 6A 4P-24 PVC Cable - 500 Ft White f/Target | CrossCom    | 500.00   |



|                     |  |          |      |
|---------------------|--|----------|------|
| 0231444921-410891IP | Leviton Single Port Surface Mount Box Ivory f/Target       | CrossCom | 2.00 |
| 0231444921-6AS10-5L | Ortonics Cat 6A Snagless Patch Cord - 5 Ft Blue f/Target   | CrossCom | 0.00 |
| 0231444921-6AUJKRL6 | Leviton Atlas-X1, Category 6A UTP Connector, Blue f/Target | CrossCom | 2.00 |
| CCN-AddDataDrop     | Crosscom Material Cost                                     | CrossCom | 1.00 |
| CCN-AddDataDrop     | Admin Material Fee   | CrossCom | 1.00 |
| FSRMISC             | Tech Supplied Misc Cable Management & Velcro               | VFT      | 1.00 |

## SPECIAL TOOLS

| Description                                 | Provided By |
|---|-------------|
| Laptop with Air Card                        | VFT         |
| Digital Camera                              | VFT         |
| CAT6 Cable Tester with downloadable results | VFT         |
| Lift  | CrossCom    |
| Ladders, 6', 8' & 12'                       | VFT         |
| Label Maker                                 | VFT         |
| Stud Finder                                 | VFT         |
| Drill bits                                  | VFT         |

## OPTIONAL ITEMS (Confirm with CrossCom before performing any of these activities.)

| Description |
|-------------|
| None        |

## DELIVERABLES

Required before last trip checkout.

| Description  | Acceptance Criteria   | Type                  |
|--|---|-----------------------|
| Delivery & Acceptance                              |   | Delivery & Acceptance |
| Cable Test Results - CAT 6A                        | All Must show PASS  | Cable Certification   |
| Photo of IDF/MDF rack cable was ran to             | 3ft - 5ft away - must show dressed data cable & patch cable   | Pictures              |
| Photo of old Global Works device on CRC            | Old Global Works device on CRC w/ placard store # and date  | Pictures              |
| Photo of terminated data jacks                     | 3ft-5ft away - must show proper labeling  | Pictures              |
| Photo of ELO tablet after login screen - VERTICAL  | Clear image after login screen to confirm functional VERTICAL - placard w/ hostname. Ex: T9999WKS0201 | Pictures              |
| Store Print or drawing with mark for location of n | Must indicate location of install within the store  | Pictures              |



### DELIVERY & ACCEPTANCE (D & A):

Trip # \_\_\_\_\_ Date \_\_\_\_\_ On-Site At \_\_\_\_\_ Off-Site At \_\_\_\_\_

Manager Signature \_\_\_\_\_ Manager Printed Name \_\_\_\_\_

Additional Trip Required? Yes / No

Description of Work: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Customer Abuse: Yes / No Explain: \_\_\_\_\_

Trip # \_\_\_\_\_ Date \_\_\_\_\_ On-Site At \_\_\_\_\_ Off-Site At \_\_\_\_\_

Manager Signature \_\_\_\_\_ Manager Printed Name \_\_\_\_\_

Additional Trip Required? Yes / No

Description of Work: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Customer Abuse: Yes / No Explain: \_\_\_\_\_

### CHECKLIST

1. Name of team lead that brought you new ELO tablet location? \_\_\_\_\_
2. Did you confirm tablet location per the site print? \_\_\_\_\_ Yes / No
3. Did you run the new cable to closest IDF? How far was that run? If you ran to MDF, please explain. \_\_\_\_\_
4. Who from Deployment Support confirmed the new tablet was on VLAN 11? \_\_\_\_\_
5. If replacing a Global Works Device, did you remove it and place on CRC pallet? \_\_\_\_\_ Yes / No
6. Did you mark up the LAN print with the new device location? THIS IS A REQUIRED DELIVERABLE \_\_\_\_\_ Yes / No
7. Please record the switch / port of the cable for new device \_\_\_\_\_
8. Did you experience any delays on site? If so, how much time and what for? \_\_\_\_\_
9. Is a revisit needed? If so why and when? Is a lift needed? \_\_\_\_\_
10. Name of store lead that signed your paperwork? Should sign out with PML \_\_\_\_\_
11. Did you log into the device using username/password from install guide? PHOTO AFTER LOG IN IS REQUIRED. \_\_\_\_\_



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**COMMENTS & SIGNATURES**

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**Comments** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Manager Signature \_\_\_\_\_ Date & Time \_\_\_\_\_

Technician Signature \_\_\_\_\_ Date & Time \_\_\_\_\_