



By accepting this work order and performing the mentioned above services you are accepting the terms and conditions set forth in the Master Contractors Agreement.

CUSTOMER INFORMATION:

Customer: Target Corporation
Site: Target #1980
Address: 1601 Kingsdale Ave
Redondo Beach, CA 90278
Corner Address:
Phone: 310-750-0003

Requested By: 65529
Problem Code: 100 Misc Multi-Site Project

CROSSCOM NATIONAL INFORMATION:

Contact: Samantha Gerrity

Log in and out via IVR: (800) 820-9229
Fax D&A to: (800) 933-5538
Questions? Call: (800) 820-9229

BRIEF STATEMENT OF WORK & COMMENTS

2020 Target ISDM Replacement (TV Wall) - 42112

TRIP INFORMATION

Arrival Date	Arrival Time	Time Zone	Trip Description	# Of Techs
10/20/2020	11:00 AM	PDT	ISDM Replacement	2

TECHNICAL NOTES:

Technicians will be replacing one existing Seneca HDn-5I5MYBE media player with new Micro DMPN-7i5 media player. Current player is mounted to the back of the big screen TV's on the TV Wall (see manual for in-store location) and a two-man lift is required to get the TV off the mount for access to the media player. Technicians will follow instructions for replacement in the ISDM Installation Manual.

NOTE: When installing the new DMP, do not supply power to the player until all other connections have been made and downstream devices (DA, monitor, etc) have been powered on. Failure to do so may cause configuration issues.

All items marked for disposal should be placed on the CRC pallet. All items marked for return to HQ should be safely packaged in a single box. A return label will be provided in the box containing the new DMPs and brackets. Technician will clean up all installation debris.

* Equipment: Will be on site prior to technician arrival. Work with CrossCom PM to get tracking or RMA information as required.

* Trip: (2) technicians are required for (1) trip before or during store hours

* Materials: zip ties and (4) 12/24 Black Data Rack Screw

* Special tools: Laptop w/ aircard, digital camera, philips screwdriver, small diagonal cutting pliers. drill with 5/64" bit
MUST HAVE USB wired mouse and keyboard (not wireless) for the configuration

* The technicians will log in and out with the CrossCom National Project Team @ 800-820-9229.

* Deliverables will be required to validate work completion and craftsmanship. All deliverables must be uploaded through the vendor portal prior to leaving the work site. Failure to provide deliverables will result in non-payment.

**Photos must be labeled per below recommendation. Store # and Location are mandatory. All photos also need store # and date shown in photo.

TXXXXDMPYYYYTVWall
TXXXXDMPYYYYBEAUTYMEN
TXXXXDMPYYYYBEAUTYWOMEN
TXXXXDMPYYYYFOS
TXXXXDMPYYYYDISNEY

MATERIAL ON ORDER

Part Number	Part Description	Provided By	Quantity
None			

SPECIAL TOOLS

Description	Provided By
Philips screwdriver	VFT
Small Diagonal Cutting Pliers	VFT



Drill with 5/64" bit	VFT
Zip ties	VFT
Digital Camera	VFT
3mm security Torx key (in box w/ bracket)	CrossCom
Laptop w/ aircard	VFT
(4) 12/24 Black Data Rack Screw	VFT
Usb wired mouse and keyboard (not wireless)	VFT

OPTIONAL ITEMS (Confirm with CrossCom before performing any of these activities.)

Description

None

DELIVERABLES

Required before last trip checkout.

Description	Acceptance Criteria	Type
Delivery & Acceptance		Delivery & Acceptance
Wide Shot of TV Wall / TV Valley Running	ChannelRED must be playing on far left and right. Must have placard with store # & Date	Pictures
Entire 4ft source section showing DMP & Source DA	Clear image showing plugged into 24hr power outlet next to data jack	Pictures
Close up of DMP showing cables and link lights on	HDMI source cable plugged into HDMI port with yellow dot. Must show link lights. Must have placard with store # & Date	Pictures
Close up of the serial number sticker	MAC address must match getmac /s command prompt. Must have placard with store # & Date	Pictures
CRC pallet with placard of store # and date	Items marked for disposal should be placed on the CRC pallet	Pictures



DELIVERY & ACCEPTANCE (D & A):

Trip # _____ Date _____ On-Site At _____ Off-Site At _____

Manager Signature _____ Manager Printed Name _____

Additional Trip Required? Yes / No

Description of Work: _____

Customer Abuse: Yes / No Explain: _____

Trip # _____ Date _____ On-Site At _____ Off-Site At _____

Manager Signature _____ Manager Printed Name _____

Additional Trip Required? Yes / No

Description of Work: _____

Customer Abuse: Yes / No Explain: _____

CHECKLIST

1. Name and title of the store team that lead you to equipment? _____
2. Name the location(s) you installed a new DPM? _____
3. Did you have any issues locating the 24hr power? Who assisted you? _____
4. Confirm the new DPM was plugged into the 24 hr power and all other plugs reallocated. This is a requirement. If not, explain reason. _____
5. Did you perform the configuration steps on site? Provide 6 digit code. _____
6. Who from Crosscom Deployment Support validated the VLAN and network connectivity? _____
7. Did you experience any delays? _____
8. Is a revisit needed? If so why and when will we revisit? _____
9. Name and title of the store team that you signed off on work completed? _____



COMMENTS & SIGNATURES

Comments _____

Manager Signature _____ Date & Time _____

Technician Signature _____ Date & Time _____